LIVE-IN CARE · MARLOW, BUCKINGHAMSHIRE

Live-in care in Marlow

Fully managed live-in care in Marlow and Bourne End from Day and Nightcare, arranged by our care team on 01865 715780, plus who to call at Buckinghamshire Council for an assessment, where urgent care and the nearest A&Es are, and local help with day centres, dementia, hospital transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Marlow, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Marlow

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Marlow

Day and Nightcare provides fully managed live-in care in Marlow, Marlow Bottom, Bourne End and the villages around them, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Buckinghamshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date when you call (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Marlow

Buckinghamshire Council runs adult social care and collects council tax in Marlow. For a **Better Lives Assessment**, call **01296 383 204** or refer yourself or someone you care for online through Care Advice Buckinghamshire; a social care worker then arranges a visit. Out-of-hours emergencies go to 0800 999 7677.

- **Funding.** With savings over £23,250 you are expected to pay the full cost; between £14,250 and £23,250 the council charges £1 a week for every £250 above £14,250. Your home is not counted when care is at home. See council funding for care and what live-in care costs.
- **Carers.** Ask the council for a free, confidential carer's assessment, online or on 01296 383 204. Mobilise (0300 131 21 21) runs the county's free carers' service.
- **Council tax.** Ask about the Severe Mental Impairment discount (a doctor's certificate and a qualifying benefit are needed), the carer disregard for a carer who lives in and gives at least 35 hours of care a week, and the disabled band reduction; see council tax discounts for care.

Urgent care and leaving hospital in Marlow

- **Minor injuries and illnesses:** Marlow Community Hospital lists no minor injuries service. The GP-led Urgent Treatment Centre at Wycombe Hospital is open 8am to 8pm every day; walk in or book through NHS 111. It is not an A&E.
- **A&E:** Stoke Mandeville Hospital in Aylesbury (Buckinghamshire Healthcare) and Wexham Park Hospital in Slough (Frimley Health) both have A&Es open 24 hours.

At Marlow Community Hospital, the Community Assessment and Treatment Service is a team of doctors, nurses and therapists for frail and older people with complex needs (01494 323525).

After a stay at a Buckinghamshire Healthcare hospital, families are asked to arrange the journey home; ask the ward about **Home First** (up to four weeks of free care and therapy at home, ward referral only, 01296 322400) and the council's **Home Independence** reablement (up to six weeks, by professional referral, 0300 777 2002). Age UK Buckinghamshire's free Hospital Discharge and Community Support Service (01296 256132) takes people home from Wycombe, Stoke Mandeville, Amersham or Wexham Park, arranged through the ward's NHS staff, and you or a carer can call it for short-term help with shopping, prescriptions and light housework. For NHS Continuing Healthcare, NHS Thames Valley ICB's team is on 0118 982 2900.

Local help in Marlow

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Marlow Age Concern**, 38 Glade Road: the weekday day centre (01628 482883; £10 lunch; door-to-door pick-up in Greater Marlow; no personal care), the Phoenix Stroke Club on Mondays from 2pm to 4.30pm with a physiotherapist attending, and volunteer hospital transport to Wycombe, Stoke Mandeville, the John Radcliffe or London at 65p a mile (bookings 10am to 11am on weekdays, 01628 476139).
- **Dementia Action Marlow** runs weekly sessions on Tuesday and Wednesday afternoons, some at the Pugin Rooms at St Peter's Church and a Wednesday tea and chat at Glade Road, plus a monthly carers' group. Dementia Support Bucks (01280 505028) helps before and after a diagnosis. See our dementia care at home guide.
- **The Princes Centre, Bourne End**: day care for older people on weekdays, 9am to 3pm (01628 527024).
- **Lunch club.** Bourne End Community Centre, Wakeman Road, second Friday of the month from 12.30pm, for over-65s (Community Impact Bucks, 0330 236 9350).
- **Getting about.** The Chilterns Dial-a-Ride covers Marlow and Bourne End with door-to-door trips for members on weekdays (01494 766123; £20 a year; book at least four days ahead).
- **Hospice at home.** Rennie Grove Peace cares for patients of The Marlow Medical Group and Bourne End & Wooburn Green Medical Centre, among others; Bucks Single Point of Access (01296 32 13 41) can check your practice. Butterfly House in High Wycombe, part of the Florence Nightingale Hospice Charity, is on 01494 552750.

USEFUL LOCAL CONTACTS

Useful contacts in Marlow

The council, NHS teams, hospitals and local services you are most likely to need in Marlow, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Marlow is arranged by Buckinghamshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Buckinghamshire Council:** ask for a care needs assessment (telephone 01296 383 204); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Marlow it is arranged by NHS Thames Valley Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Marlow

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Marlow Community Hospital: Victoria Road, Marlow: community health services, assessments and outpatient appointments; home to the Community Assessment and Treatment Service for frail or older patients with complex needs (01494 323525); no minor injuries unit listed
- Wycombe Hospital Urgent Treatment Centre: GP-led urgent treatment centre for minor injuries and illnesses, 8am to 8pm every day; walk in or book a time through NHS 111; not an A&E
- Stoke Mandeville Hospital: Aylesbury: Buckinghamshire Healthcare's Emergency Department (A&E), open 24 hours a day (leaving hospital information)
- Wexham Park Hospital, Slough: Frimley Health NHS Foundation Trust; A&E open 24 hours, all ages

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Local support and charities

- Marlow Age Concern (day centre, Phoenix Stroke Club, hospital transport): Day opportunities (01628 482883)
- Dementia Action Marlow: Dementia support
- The Princes Centre, Bourne End: Day opportunities (01628 527024)
- The Chilterns Dial-a-Ride: Community transport (01494 766123)
- Mobilise (Buckinghamshire All-Age Carers Service): Carers' support (0300 131 21 21)
- Rennie Grove Peace Hospice Care (Hospice at Home, selected GP practices): Hospice (01296 32 13 41)
- Bourne End lunch club (Community Impact Bucks): Community support (0330 236 9350)
- Dementia Support Bucks: Dementia support (01280 505028)

Council tax

Council tax in Marlow, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Buckinghamshire Council. See council tax discounts for care.

Villages around Marlow

Marlow Bottom | Little Marlow | Bourne End | Wooburn | Medmenham | Hambleden | Lane End | Flackwell Heath

YOUR QUESTIONS

Questions about live-in care in Marlow

Does Marlow Community Hospital treat minor injuries?

Its official page lists no minor injuries service. Marlow Community Hospital on Victoria Road offers community health services, assessments and outpatient appointments, and is home to a Community Assessment and Treatment Service for frail and older patients with complex needs. For minor injuries and illnesses, the nearest service named by the NHS trust is the Urgent Treatment Centre at Wycombe Hospital, open 8am to 8pm every day. For emergencies, call 999.

Is there a day centre for older people in Marlow?

Yes. Marlow Age Concern runs a day centre at 38 Glade Road, open Monday to Friday from 9.30am to 2pm, with a freshly cooked two-course lunch for £10 and door-to-door pick-up anywhere in Greater Marlow. Guests need to manage their own personal care, because the charity does not provide it. Call 01628 482883 during its office hours, 9am to 1pm on weekdays. The Princes Centre in Bourne End offers day care on weekdays, 9am to 3pm (01628 527024).

What dementia support is there in Marlow?

Dementia Action Marlow, a local charity, runs three social sessions a week in Marlow, on Tuesday and Wednesday afternoons, for people living with dementia and the people who care for them, plus a carers' support group on the fourth Tuesday of each month. Contact it through its website or contact@dementiaactionmarlow.org. For a diagnosis, see the GP; Dementia Support Bucks (01280 505028) helps before and after.

Who do I call in Marlow to ask for a care assessment?

Buckinghamshire Council arranges adult social care in Marlow. Call 01296 383 204 or refer yourself online through Care Advice Buckinghamshire for a Better Lives Assessment. The needs assessment is free, and anyone can ask for one. A social care worker talks with you first and then visits at a time that suits you. Family carers can ask for their own free carer's assessment through the same number. In an out-of-hours emergency, call 0800 999 7677.

How much does live-in care cost in Marlow?

Live-in care with Day and Nightcare costs from £1,550 a week in Marlow, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Marlow?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Marlow is arranged by Buckinghamshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Stoke Mandeville Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Care Advice Buckinghamshire: Assessments
- Care Advice Buckinghamshire: Contact adult social care
- Care Advice Buckinghamshire: When will I have to pay for care
- Care Advice Buckinghamshire: Request a carer's assessment
- Buckinghamshire Council: Council tax discounts, exemptions and disregards
- Buckinghamshire Healthcare NHS Trust: Marlow Community Hospital
- Buckinghamshire Healthcare NHS Trust: Community Assessment and Treatment Service (Marlow)
- Buckinghamshire Healthcare NHS Trust: Urgent Treatment Centre (UTC)
- Buckinghamshire Healthcare NHS Trust: Emergency Department
- NHS: Wexham Park Hospital Accident and Emergency
- Buckinghamshire Healthcare NHS Trust: Going home
- Buckinghamshire Healthcare NHS Trust: Home First
- Care Advice Buckinghamshire: Hospital discharge and regaining independence
- NHS Thames Valley ICB: Continuing Healthcare
- Marlow Age Concern: What we do
- Marlow Age Concern: Contact
- Marlow Age Concern (home page)
- Dementia Action Marlow
- Dementia Support Bucks: Dementia Action Marlow tea and chat (4 November 2026)
- Dementia Support Bucks: Dementia Action Marlow activity programme (3 November 2026)
- Buckinghamshire Council: Dementia Support Bucks
- The Princes Centre: Bourne End Centre
- Community Impact Bucks: Lunch clubs
- The Chilterns Dial-a-Ride: About us
- The Chilterns Dial-a-Ride: Individuals

- Mobilise: Support for unpaid carers in Buckinghamshire
- Rennie Grove Peace Hospice Care: Where we provide care
- Florence Nightingale Hospice Charity: South Bucks Hospice merger
- NHS website: Getting a care needs assessment
- Age UK Buckinghamshire: Hospital Discharge and Community Support Service

Price
From £1,550 a week

Covers
Marlow and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Buckinghamshire

All of Buckinghamshire | Aylesbury | High Wycombe | Amersham | Beaconsfield | Buckingham | Chesham

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
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Information, not advice: please check anything important with the organisation named.