LIVE-IN CARE · CHESHAM, BUCKINGHAMSHIRE

Live-in care in Chesham

Fully managed live-in care in Chesham from Day and Nightcare, arranged by our care team on 01865 715780, plus who to call at Buckinghamshire Council for an assessment, where the nearest hospital, urgent treatment centre and A&E are, and local help with carers, memory, hospice care at home and transport.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Chesham, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Chesham

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Chesham

Day and Nightcare provides fully managed live-in care in Chesham and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Buckinghamshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date when you call (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Chesham

Buckinghamshire Council runs adult social care and collects council tax in Chesham. For a **Better Lives Assessment**, call **01296 383 204** or refer yourself or someone you care for online through Care Advice Buckinghamshire; a social care worker then arranges a visit. Out-of-hours emergencies go to 0800 999 7677.

- **Money.** With savings over £23,250 you are expected to pay the full cost; between £14,250 and £23,250 the council charges £1 a week for every £250 above £14,250. Your home is not counted for care at home. Our guides explain council funding for care and what live-in care costs.
- **Carers.** The council carries out free, confidential carers' assessments for carers aged 18 or over, online or on 01296 383 204.
- **Equipment.** The council's Occupational Therapy team (01296 387 024) can advise, supply equipment and pay for minor changes to the home up to £1,000.
- **Council tax.** Ask about the Severe Mental Impairment discount (a doctor's certificate and a qualifying benefit are needed), the carer disregard for a carer who lives in and gives at least 35 hours of care a week, and the disabled band reduction; see council tax discounts for care.

Urgent care and leaving hospital in Chesham

- **Minor injuries and illnesses:** the GP-led Urgent Treatment Centre at Wycombe Hospital is open 8am to 8pm every day; walk in or book through NHS 111. It is not an A&E. Amersham Hospital lists no minor injuries service.

- **A&E:** the Emergency Department at Stoke Mandeville Hospital in Aylesbury is open 24 hours.

At Amersham Hospital, Chartridge Ward cares for patients who no longer need acute care and are waiting for care at home (01494 734058), and Waterside Ward gives palliative and end-of-life care (01494 734711).

The trust plans discharge from admission and asks families to arrange transport home. Ask the ward about **Home First**, up to four weeks of free NHS care and therapy at home (ward referral only, 01296 322400), and about the council's **Home Independence** reablement, up to six weeks by professional referral (0300 777 2002). If needs are mainly health needs, ask about NHS Continuing Healthcare; NHS Thames Valley ICB's team is on 0118 982 2900. Our questions to ask before discharge may help.

Local help in Chesham

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Mobilise (0300 131 21 21) runs Buckinghamshire's free carers' service for the council, in person, by phone, online and in groups.
- **Memory worries.** The GP can refer to the Memory Assessment Service, whose nearest clinics are at Amersham Health Centre on Chiltern Avenue (01865 901296). Dementia Support Bucks (01280 505028, weekdays 9am to 5pm) runs memory information sessions and has dementia support workers; families can refer themselves. See our dementia care at home guide.
- **Hospice care at home.** Rennie Grove Peace for patients of the Chesham and Little Chalfont practices (check with Bucks Single Point of Access, 01296 32 13 41).
- **Getting about.** The Chilterns Dial-a-Ride (01494 766123; £20 a year; book four days ahead), and the Community Transport Hub (0800 085 8480, weekdays 9am to 12.30pm) for other local options; the hub advises but cannot book.
- **Lunch club.** Little Chalfont, first Tuesday of the month from 12.30pm at The Kokum, Elizabeth Avenue, for over-65s (Community Impact Bucks, 0330 236 9350).
- **Staying independent.** Age Better Bucks (01296 846099) gives free, short-term support to people aged 65 and over: a visit and a personal plan to stay well. It is not for people who already have council-arranged care or who have used it this calendar year; you can refer yourself, or a relative can.

USEFUL LOCAL CONTACTS

Useful contacts in Chesham

The council, NHS teams, hospitals and local services you are most likely to need in Chesham, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Chesham is arranged by Buckinghamshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Buckinghamshire Council:** ask for a care needs assessment (telephone 01296 383 204); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Chesham it is arranged by NHS Thames Valley Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Chesham

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Amersham Hospital: Whielden Street, Amersham. Community hospital for outpatients and therapy, with the Buckinghamshire Neurorehabilitation Unit; Chartridge Ward (01494 734058) cares for patients who no longer need acute care and are waiting for care at home; Waterside Ward (01494 734711) gives palliative and end-of-life care. No minor injuries unit listed (leaving hospital information)
- Wycombe Hospital Urgent Treatment Centre: GP-led urgent treatment centre for minor injuries and illnesses, 8am to 8pm every day; walk in or book a time through NHS 111; not an A&E
- Stoke Mandeville Hospital: Aylesbury: Buckinghamshire Healthcare's Emergency Department (A&E), open 24 hours a day (leaving hospital information)

Local support and charities

- Mobilise (Buckinghamshire All-Age Carers Service): Carers' support (0300 131 21 21)
- Dementia Support Bucks: Dementia support (01280 505028)
- Rennie Grove Peace Hospice Care (Hospice at Home, selected GP practices): Hospice (01296 32 13 41)
- The Chilterns Dial-a-Ride: Community transport (01494 766123)
- Community Transport Hub (Community Impact Bucks): Community transport (0800 085 8480)
- Little Chalfont lunch club (Community Impact Bucks): Community support (0330 236 9350)
- Age Better Bucks (Age UK Buckinghamshire): Befriending (01296 846099)

Council tax

Council tax in Chesham, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Buckinghamshire Council. See council tax discounts for care.

Villages around Chesham

Chesham Bois · Ashley Green · Chartridge · Ley Hill · Latimer · Cholesbury · St Leonards · The Lee · Little Chalfont

YOUR QUESTIONS

Questions about live-in care in Chesham

Is there a hospital in Chesham?

Buckinghamshire Healthcare NHS Trust does not list a hospital in Chesham. Its nearest is Amersham Hospital on Whielden Street, a community hospital with outpatient clinics and wards, but its page lists no minor injuries service. For minor injuries and illnesses, use the Urgent Treatment Centre at Wycombe Hospital, open 8am to 8pm every day. The Emergency Department is at Stoke Mandeville Hospital in Aylesbury, open 24 hours. In an emergency, call 999.

Who do I call in Chesham to ask for a care assessment?

Call Buckinghamshire Council's adult social care team on 01296 383 204, or refer yourself online through Care Advice Buckinghamshire, and ask for a Better Lives Assessment. The needs assessment is free, and anyone can ask for one. A social care worker talks with you first, then visits at a time that suits you, and a relative or friend can be with you. In an out-of-hours emergency, call 0800 999 7677.

Can someone in Chesham have hospice care at home?

Usually, yes. Rennie Grove Peace Hospice Care provides Hospice at Home for patients of the practices in the Chesham and Little Chalfont network: The New Surgery, Watermeadow Surgery, Gladstone Surgery and Little Chalfont Surgery. Bucks Single Point of Access (01296 32 13 41) can confirm whether your practice is covered. The Florence Nightingale Hospice Charity's free FNH@Home team also cares for people at home across Buckinghamshire, usually on referral by the GP, district nurse or hospital consultant (01296 332 600).

Is there door-to-door transport in Chesham?

Yes. The Chilterns Dial-a-Ride serves Chesham with accessible, door-to-door trips for people who cannot drive or use buses because of age, illness or disability, from 8.30am to 5pm on weekdays. Membership is £20 a year, and journeys should be booked at least four days ahead on 01494 766123. It will take people to hospitals outside its area, including Stoke Mandeville.

How much does live-in care cost in Chesham?

Live-in care with Day and Nightcare costs from £1,550 a week in Chesham, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Chesham?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Chesham is arranged by Buckinghamshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Stoke Mandeville Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Care Advice Buckinghamshire: Assessments
- Care Advice Buckinghamshire: Contact adult social care
- Care Advice Buckinghamshire: When will I have to pay for care
- Care Advice Buckinghamshire: Request a carer's assessment
- Care Advice Buckinghamshire: Equipment to help you care for someone
- Buckinghamshire Council: Council tax discounts, exemptions and disregards
- Buckinghamshire Healthcare NHS Trust: Amersham Hospital
- Buckinghamshire Healthcare NHS Trust: Chartridge Ward
- Buckinghamshire Healthcare NHS Trust: Waterside Ward
- Buckinghamshire Healthcare NHS Trust: Urgent Treatment Centre (UTC)
- Buckinghamshire Healthcare NHS Trust: Emergency Department
- Buckinghamshire Healthcare NHS Trust: Going home
- Buckinghamshire Healthcare NHS Trust: Home First
- Care Advice Buckinghamshire: Hospital discharge and regaining independence
- NHS Thames Valley ICB: Continuing Healthcare
- Mobilise: Support for unpaid carers in Buckinghamshire
- Oxford Health NHS Foundation Trust: Memory services
- Buckinghamshire Council: Dementia Support Bucks
- Rennie Grove Peace Hospice Care: Where we provide care
- Florence Nightingale Hospice Charity: Care at home
- The Chilterns Dial-a-Ride: About us
- The Chilterns Dial-a-Ride: Individuals
- Community Impact Bucks: Community Transport Hub
- Community Impact Bucks: Lunch clubs
- Buckinghamshire Council: Community support if you're socially isolated (Age Better Bucks)

- NHS website: Getting a care needs assessment
- Age UK Buckinghamshire: Age Better Bucks

Price
From £1,550 a week

Covers
Chesham and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Buckinghamshire

All of Buckinghamshire | Aylesbury | High Wycombe | Amersham | Beaconsfield | Buckingham | Marlow

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Information, not advice: please check anything important with the organisation named.