LIVE-IN CARE · BUCKINGHAM, BUCKINGHAMSHIRE

Live-in care in Buckingham

Fully managed live-in care in Buckingham from Day and Nightcare, arranged by our care team on 01865 715780, plus who to call at Buckinghamshire Council (not Milton Keynes) for an assessment, what Buckingham Community Hospital does and where the nearest emergency departments are, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Buckingham, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Buckingham

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Buckingham

Day and Nightcare provides fully managed live-in care in Buckingham and the villages of north Buckinghamshire, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Buckinghamshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date when you call (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Buckingham

Milton Keynes is close, but it has its own council: Buckingham is covered by Buckinghamshire Council, which runs adult social care and collects council tax. Call **01296 383 204** or refer yourself or someone you care for online through Care Advice Buckinghamshire for a **Better Lives Assessment**; a social care worker then arranges a visit. Out-of-hours emergencies go to 0800 999 7677.

- **Money.** With savings over £23,250 you are expected to pay the full cost; between £14,250 and £23,250 the council charges £1 a week for every £250 above £14,250. Your home is not counted for care at home. See council funding for care and what live-in care costs.
- **Carers.** Ask the council for a free, confidential carer's assessment, online or on 01296 383 204. If you live some way off, our guide to caring from a distance may help.
- **Council tax.** Ask about the Severe Mental Impairment discount (a doctor's certificate and a qualifying benefit are needed), the carer disregard for a carer who lives in and gives at least 35 hours of care a week, and the disabled band reduction; see council tax discounts for care.

Urgent care and leaving hospital in Buckingham

- **A&E:** Stoke Mandeville Hospital in Aylesbury, Buckinghamshire Healthcare's Emergency Department, is open 24 hours. Milton Keynes University Hospital's Emergency Department and Urgent Treatment Centre are also both open 24 hours.

- **Minor injuries:** Buckinghamshire Healthcare's GP-led Urgent Treatment Centre is at Wycombe Hospital, 8am to 8pm every day (walk in or book through NHS 111). It is not an A&E.

After treatment at Stoke Mandeville or Amersham, older patients who need rehabilitation may move to **Buckingham Community Hospital** on the High Street, which also provides palliative and terminal care (01280 813243). The trust asks families to arrange the journey home.

Free help to settle back at home includes **Home First**, up to four weeks of NHS care and therapy after a stay in a Buckinghamshire Healthcare hospital (ward referral only, 01296 322400), and the council's **Home Independence** reablement, up to six weeks by professional referral (0300 777 2002). The NHS Rapid Response and Intermediate Care service helps people through a health crisis at home, but only for patients registered with a Buckinghamshire GP and only on referral by a professional, which matters if your relative's GP is over the county border. For NHS Continuing Healthcare, NHS Thames Valley ICB's team is on 0118 982 2900.

Local help in Buckingham

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Mobilise runs Buckinghamshire's free carers' service for the council (0300 131 21 21), in person, by phone, online and in groups; its events list includes a carers' choir in Buckingham.
- **Dementia.** Dementia Support Bucks (01280 505028, weekdays 9am to 5pm) offers memory information sessions and support workers; families can refer themselves. See our dementia care at home guide.
- **Getting about.** The Community Transport Hub (0800 085 8480, weekdays 9am to 12.30pm) can tell you which schemes serve your village; it cannot take bookings. Volunteer Driver Service (0300 3030 125, weekdays 9am to 4pm) takes people to essential appointments for a mileage fee from the driver's home plus a small admin fee.
- **Hospice care at home.** The Florence Nightingale Hospice Charity's free FNH@Home team, including an overnight team, cares for people at home in their final weeks, usually referred by the GP, district nurse or hospital consultant (01296 332 600).

- **Advice and support.** Age UK Buckinghamshire's office is on 01296 431911 (phone line 9.30am to 12.30pm). Its Age Better Bucks service (01296 846099) gives free, short-term support to people aged 65 and over: a visit and a personal plan to stay well. It is not for people who already have council-arranged care or who have used it this calendar year; you can refer yourself, or a relative can.

USEFUL LOCAL CONTACTS

Useful contacts in Buckingham

The council, NHS teams, hospitals and local services you are most likely to need in Buckingham, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Buckingham is arranged by Buckinghamshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Buckinghamshire Council:** ask for a care needs assessment (telephone 01296 383 204); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Buckingham it is arranged by NHS Thames Valley Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Buckingham

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Buckingham Community Hospital: High Street, Buckingham MK18 1NU; tel 01280 813243. Rehabilitation for older patients after treatment at Stoke Mandeville or Amersham, plus palliative and terminal care and clinics; no minor injuries unit listed (leaving hospital information)
- Stoke Mandeville Hospital: Aylesbury: Buckinghamshire Healthcare's Emergency Department (A&E), open 24 hours a day (leaving hospital information)
- Milton Keynes University Hospital: A different NHS trust and NHS area: Emergency Department and Urgent Treatment Centre both open 24 hours; a nurse directs each patient to the right service on arrival
- Wycombe Hospital Urgent Treatment Centre: GP-led urgent treatment centre for minor injuries and illnesses, 8am to 8pm every day; walk in or book a time through NHS 111; not an A&E

Local support and charities

- Mobilise (Buckinghamshire All-Age Carers Service): Carers' support (0300 131 21 21)
- Dementia Support Bucks: Dementia support (01280 505028)
- Age UK Buckinghamshire: Age UK (01296 431911)
- Age Better Bucks (Age UK Buckinghamshire): Befriending (01296 846099)
- Community Transport Hub (Community Impact Bucks): Community transport (0800 085 8480)
- Volunteer Driver Service: Community transport (0300 3030 125)
- Florence Nightingale Hospice Charity (FNH@Home): Hospice (01296 332 600)

Council tax

Council tax in Buckingham, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Buckinghamshire Council. See council tax discounts for care.

Villages around Buckingham

Maids Moreton | Gawcott | Tingewick | Padbury | Akeley | Thornborough | Chackmore | Stowe | Steeple Claydon | Adstock | Winslow

YOUR QUESTIONS

Questions about live-in care in Buckingham

Does Buckingham Community Hospital have beds?

Yes. Buckingham Community Hospital on the High Street cares for older patients who need rehabilitation before going home after treatment or surgery at Stoke Mandeville or Amersham, and it also provides palliative and terminal care. It runs consultant, nurse and therapy-led clinics, and community teams such as podiatry, audiology and rapid intermediate community care are based there. Its page lists no minor injuries service. The hospital's number is 01280 813243.

Which A&E is used from Buckingham?

Buckinghamshire Healthcare NHS Trust's Emergency Department is at Stoke Mandeville Hospital in Aylesbury, open 24 hours. Milton Keynes University Hospital, run by a different NHS trust, has an Emergency Department and an Urgent Treatment Centre, both open 24 hours; a nurse directs each patient to the right one on arrival. Buckinghamshire Healthcare's own Urgent Treatment Centre is at Wycombe Hospital. In an emergency, call 999.

Who do I call in Buckingham to ask for a care assessment?

Buckingham is in Buckinghamshire Council's area, not Milton Keynes. Call the council's adult social care team on 01296 383 204 or refer yourself online through Care Advice Buckinghamshire for a Better Lives Assessment. The needs assessment is free, and anyone can ask for one. A social care worker talks with you first, then visits. A family member who helps can ask for a carer's assessment the same way. In an out-of-hours emergency, call 0800 999 7677.

Where can families in Buckingham get help with dementia?

Start with the GP, who can refer to Oxford Health's Memory Assessment Service; its Buckinghamshire clinics are in Aylesbury, Amersham and High Wycombe, with another at Thame Community Hospital just over the Oxfordshire border. Dementia Support Bucks, run by Age UK Buckinghamshire with Age UK Hillingdon, Harrow and Brent, helps before and after a diagnosis with memory information sessions and dementia support workers. Its helpline is 01280 505028, weekdays 9am to 5pm.

How much does live-in care cost in Buckingham?

Live-in care with Day and Nightcare costs from £1,550 a week in Buckingham, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Buckingham?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Buckingham is arranged by Buckinghamshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Stoke Mandeville Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Care Advice Buckinghamshire: Assessments
- Care Advice Buckinghamshire: Contact adult social care
- Care Advice Buckinghamshire: When will I have to pay for care
- Care Advice Buckinghamshire: Request a carer's assessment
- Buckinghamshire Council: Council tax discounts, exemptions and disregards
- Milton Keynes City Council: Adult social care

- Buckinghamshire Healthcare NHS Trust: Buckingham Community Hospital
- Buckinghamshire Healthcare NHS Trust: Buckingham Hospital (ward page)
- Buckinghamshire Healthcare NHS Trust: Emergency Department
- Milton Keynes University Hospital: Emergency Department
- Buckinghamshire Healthcare NHS Trust: Urgent Treatment Centre (UTC)
- Buckinghamshire Healthcare NHS Trust: Rapid Response and Intermediate Care
- Buckinghamshire Healthcare NHS Trust: Home First
- Care Advice Buckinghamshire: Hospital discharge and regaining independence
- NHS Thames Valley ICB: Continuing Healthcare
- Mobilise: Support for unpaid carers in Buckinghamshire
- Oxford Health NHS Foundation Trust: Memory services
- Buckinghamshire Council: Dementia Support Bucks
- Community Impact Bucks: Community Transport Hub
- Volunteer Driver Service: Where and when we operate
- Volunteer Driver Service: What is the cost
- Florence Nightingale Hospice Charity: Care at home
- Buckinghamshire Council: Community support if you're socially isolated (Age Better Bucks)
- NHS website: Getting a care needs assessment
- Age UK Buckinghamshire: Age Better Bucks
- Age UK Buckinghamshire: Contact us

Price

From £1,550 a week

Covers

Buckingham and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Buckinghamshire

All of Buckinghamshire | Aylesbury | High Wycombe | Amersham | Beaconsfield | Chesham | Marlow

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Information, not advice: please check anything important with the organisation named.