LIVE-IN CARE · WOKINGHAM, BERKSHIRE

Live-in care in Wokingham

Fully managed live-in care in Wokingham and the villages around it, arranged by our care team after a free assessment, plus how to contact Wokingham Borough Council, urgent care and discharge at the Royal Berkshire, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Wokingham, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Wokingham

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Wokingham

Day and Nightcare provides fully managed live-in care in Wokingham and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wokingham Borough Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Wokingham

Wokingham Borough Council runs adult social care and collects council tax. To ask for a care needs assessment, call the Health and Social Care Hub on **0300 365 1234** or use the online self-referral form. The needs assessment is free, and anyone can ask for one. Out of hours, the Emergency Duty Service is on 01344 351 999.

A financial assessment follows. With more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home.

Carers over 18 who look after another adult can request a carer's assessment online or through the same Hub. A carers lead arranges it at a time that suits you, and you can bring a family member or friend, or ask the council to arrange an independent advocate.

- **The council's guide price.** For home care agencies working in partnership with it, the council gives an hourly guide price of £22 to £25, with shorter visits charged at a lower rate. It helps when you compare several daily visits with the cost of live-in care.
- **Council tax.** The council's discounts pages cover severe mental impairment, disabled residents, carers, people in care and annexes. See council tax discounts for care.

Urgent care and leaving hospital in Wokingham

- **Urgent care:** Reading Urgent Care Centre at the Royal Berkshire Hospital (Craven Road entrance) is open 10am to 9.30pm every day, including public holidays, for minor illnesses; it sees walk-ins and people referred by NHS 111 or a GP. It is not an A&E.
- **A&E:** the Royal Berkshire Hospital in Reading, open 24 hours.

On the day of discharge, most patients wait in the Royal Berkshire's Discharge Lounge (Monday to Friday, 7.30am to 8pm, not bank holidays), where a nurse explains medicines and the discharge letter, and relatives can use free drop-off parking.

Some people recover first at Wokingham Hospital, on the Ascot and Windsor rehabilitation wards. Back home, Berkshire Healthcare's Intermediate Care Service gives therapy at home to housebound adults referred by a GP or health professional (Wokingham team 0118 904 3821, Monday to Saturday, 8am to 4pm). See reablement and intermediate care.

Age UK Berkshire's Home from Hospital service is free for a number of weeks after discharge, for people in its Wokingham Borough area (0118 959 4242). It helps with food shopping, light housework, collecting medication and liaising with wards and other medical professionals.

If health needs are the main issue, ask about NHS Continuing Healthcare: NHS Thames Valley ICB's Berkshire West team is on 0118 982 2900.

Local help in Wokingham

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** The Wokingham Carers Partnership brings together Age UK Berkshire (adult carers aged 19 and over, 0118 959 4242), Berkshire Youth for young carers and Promise Inclusion.
- **Memory and dementia.** The GP can refer to Berkshire Healthcare's Wokingham Older Adult Mental Health Service at the Barkham Clinic, Wokingham Hospital (0118 904 7200). On the same number, Wokingham Borough Council's Dementia Care Advisory Service supports people with a dementia diagnosis and their carers, families and friends, and offers home visits. Age UK Berkshire's Memory Lane Singing Café meets at Cornerstone, Norreys Avenue, on selected Fridays, 11am to 12.30pm (£3, booking essential, 0118 959 4242). See dementia care at home.
- **Getting about.** Keep Mobile, a charity serving the Wokingham and Bracknell Forest areas, gives door-to-door transport to members who cannot use mainstream transport because of disability or age; book at least two working days ahead on 0345 544 0850, option 2 (weekdays, 9am to 12.30pm). ReadiBus also serves areas around Reading for people with restricted mobility (0118 931 0000).
- **Company.** Age UK Berkshire's free telephone befriending covers all of Berkshire, including Wokingham (0118 959 4242).

- **End of life.** Sue Ryder's Duchess of Kent Hospice in Reading serves Wokingham, with Hospice at Home and a 24/7 clinical advice line for its patients and their families (0118 950 5276).

USEFUL LOCAL CONTACTS

Useful contacts in Wokingham

The council, NHS teams, hospitals and local services you are most likely to need in Wokingham, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Wokingham is arranged by Wokingham Borough Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wokingham Borough Council:** ask for a care needs assessment (telephone 0300 365 1234); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Wokingham it is arranged by NHS Thames Valley Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Wokingham

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal Berkshire Hospital: In Reading; A&E open 24 hours; Discharge Lounge Monday to Friday 7.30am to 8pm (leaving hospital information)
- Reading Urgent Care Centre: At the Royal Berkshire Hospital (Craven Road entrance), 10am to 9.30pm every day including public holidays; walk-ins seen, or referred by NHS 111 or a GP. Not an A&E.
- Wokingham Hospital: 41 Barkham Road; Ascot and Windsor rehabilitation wards; no minor injuries unit listed

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Local support and charities

- Wokingham Carers Partnership (Age UK Berkshire for carers aged 19 and over): Carers' support (0118 959 4242)
- Wokingham Older Adult Mental Health Service (Berkshire Healthcare): Dementia support (0118 904 7200)
- Age UK Berkshire: Memory Lane Singing Café, Wokingham: Dementia support (0118 959 4242)
- Keep Mobile Dial a Ride: Community transport (0345 544 0850)
- Age UK Berkshire: Home from Hospital (Wokingham Borough): Community support (0118 959 4242)
- Age UK Berkshire: Telephone befriending: Befriending (0118 959 4242)
- Sue Ryder Duchess of Kent Hospice: Hospice (0118 950 5276)
- Healthwatch Wokingham Borough: Healthwatch: your independent voice on health and care

Council tax

Council tax in Wokingham, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wokingham Borough Council. See council tax discounts for care.

Villages around Wokingham

Winnersh · Woodley · Earley · Finchampstead · Barkham · Arborfield · Shinfield · Twyford · Wargrave · Hurst · Sonning

YOUR QUESTIONS

Questions about live-in care in Wokingham

Who do I call in Wokingham to ask for a care assessment?

Wokingham Borough Council runs adult social care. Call its Health and Social Care Hub on 0300 365 1234 or use the online self-referral form. Out of hours, the Emergency Duty Service is on 01344 351 999. Carers over 18 who look after another adult can ask for a carer's assessment online or through the same Hub.

Where do people in Wokingham go for urgent care?

The nearest A&E is at the Royal Berkshire Hospital in Reading, open 24 hours. For minor illnesses that are not emergencies, Reading Urgent Care Centre at the same hospital (Craven Road entrance) is open 10am to 9.30pm every day, including public holidays, and sees walk-ins and people referred by NHS 111 or a GP. Wokingham Hospital has rehabilitation wards but no minor injuries unit listed. In an emergency, call 999.

Is there help at home after a hospital stay in Wokingham?

Yes. Berkshire Healthcare's Intermediate Care Service gives therapy at home to housebound adults referred by a GP or health professional (Wokingham team 0118 904 3821, Monday to Saturday, 8am to 4pm). Age UK Berkshire's Home from Hospital service is free for a number of weeks after discharge for people in its Wokingham Borough area (0118 959 4242).

How much does live-in care cost in Wokingham?

Live-in care with Day and Nightcare costs from £1,550 a week in Wokingham, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Wokingham?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Wokingham is arranged by Wokingham Borough Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal Berkshire Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Wokingham Borough Council: How to request a social care needs assessment
- NHS website: Getting a care needs assessment

- Wokingham Borough Council: Requesting a carer's assessment
- Wokingham Borough Council: Information and support at home
- Wokingham Borough Council: Council tax discounts
- NHS website: Royal Berkshire Hospital, accident and emergency services
- Royal Berkshire NHS Foundation Trust: Reading Urgent Care Centre
- Royal Berkshire NHS Foundation Trust: Discharge Lounge
- Berkshire Healthcare NHS Foundation Trust: Wokingham Hospital
- Berkshire Healthcare NHS Foundation Trust: Intermediate Care Service
- Berkshire Healthcare NHS Foundation Trust: Memory clinic
- NHS Thames Valley ICB: Continuing Healthcare
- Reading and West Berkshire Carers Partnership: Wokingham Carers Partnership
- Age UK Berkshire: Home from Hospital, Wokingham Borough
- Age UK Berkshire: Memory Lane Singing Cafe
- Age UK Berkshire: Befriending
- Keep Mobile
- Keep Mobile: Dial a Ride
- Bracknell Forest Council: Keep Mobile community transport
- ReadiBus
- Sue Ryder South East (Duchess of Kent Hospice)
- Alzheimer's Society: Dementia Care Advisory Service (Wokingham Borough Council)

Price

From £1,550 a week

Covers

Wokingham and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Berkshire

All of Berkshire | Reading | Newbury | Thatcham | Bracknell | Maidenhead | Windsor | Ascot | Slough

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Information, not advice: please check anything important with the organisation named.