LIVE-IN CARE · THATCHAM, BERKSHIRE

Live-in care in Thatcham

Fully managed live-in care in Thatcham and the villages around it, arranged by our care team after a free assessment, plus how to contact West Berkshire Council, the community hospital and the nearest A&E, and local help with carers, memory, company, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Thatcham, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Thatcham

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Thatcham

Day and Nightcare provides fully managed live-in care in Thatcham and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by West Berkshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Thatcham

West Berkshire Council runs adult social care and collects council tax. To ask for a care needs assessment, call its Adult Social Care Contact Centre on **01635 503050** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4.30pm), use its online enquiry form or email adultcare@westberks.gov.uk. The needs assessment is free, and anyone can ask for one. Out of hours, the Emergency Duty Service, which covers West Berkshire, is on 01344 351 999.

A financial assessment follows. With more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. If you pay in full and ask the council to arrange care, its 2026/27 fees, approved in February 2026, include £383 a year; you can also arrange live-in care directly with a provider.

If you help a relative, ask the council for a carer's assessment online or on 01635 503050. Age UK Berkshire, part of the Reading and West Berkshire Carers Partnership, gives free information, advice and support to anyone caring for someone in West Berkshire (0118 959 4242).

On council tax, ask the council about the severe mental impairment discount (it gives dementia or Alzheimer's as examples), carers' discounts and the disabled reduction. See council tax discounts for care.

Urgent care and leaving hospital in Thatcham

- **Minor injuries:** the Minor Injuries Unit at West Berkshire Community Hospital, Benham Hill, sees people by appointment only, so call NHS 111 first. It treats injuries such as cuts, sprains and small fractures, not illnesses, with X-ray by appointment (Monday to Friday 8.30am to 6pm, weekends 9am to 5pm). It is not an A&E.
- **A&E:** the Royal Berkshire Hospital in Reading, open 24 hours.

At the Royal Berkshire, patients usually wait in the Discharge Lounge on the day they go home (Monday to Friday, 7.30am to 8pm, not bank holidays). Some people then recover closer to home at West Berkshire Community Hospital, on the Donnington or Highclere rehabilitation wards.

The hospital's Patient Information Point, opposite main reception, gives information and signposting about health and social care services (not clinical advice), 9.30am to 4.30pm Monday to Thursday and 9.30am to 4pm on Friday (01635 273 324).

Back home, Berkshire Healthcare's West Berkshire Intermediate Care Service gives therapy at home to housebound adults referred by a GP or health professional (0118 904 3818, Monday to Saturday, 8am to 4pm). If health needs are the main issue, ask about NHS Continuing Healthcare: NHS Thames Valley ICB's Berkshire West team is on 0118 982 2900.

Local help in Thatcham

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory and dementia.** The GP can refer to the older adults' mental health service for the Newbury area (0118 904 3100). The Nature Memories Café at the Nature Discovery Centre, Muddy Lane, runs 10.30am to 12.30pm (next on 24 November); it is free, with booking required on 01635 874381. See dementia care at home.
- **Company.** Dementia Friendly West Berkshire's November 2026 guide lists the Cameo Club on Mondays, 2pm to 4pm, at St Mary's Church (£1 donation), and the free Vintage Adventure afternoon at Thatcham Methodist Church. Age UK Berkshire offers free befriending visits (0118 959 4242).

- **Getting about.** Thatcham Volunteer Bureau's Community Car, including a wheelchair-adapted car, takes people in Thatcham and nearby villages who cannot use public transport to medical appointments or to see family (01635 862306, weekdays 10am to 12 noon). Volunteer Centre West Berkshire runs a Handybus for Newbury and Thatcham (01635 37111, Monday to Thursday 9am to 1pm) and a volunteer car scheme, especially for medical appointments (01635 49004, weekdays 10am to 1pm). Newbury & District Cancer Care Trust drives people from anywhere in West Berkshire to hospital treatment and appointments (01635 243343, weekdays 10am to 3pm). Chapel Row Community Service Group's volunteers drive people who cannot use public transport to appointments, hospital visits and essential shopping in Bucklebury, Upper Woolhampton, Midgham, Beenham and Brimpton (0118 971 3334, Monday, Wednesday and Friday, 9.30am to 11.30am).
- **End of life.** Sue Ryder has a community team based at West Berkshire Community Hospital, with Hospice at Home, a 24/7 clinical advice line for its patients and their families, and inpatient care at the Duchess of Kent Hospice in Reading (0118 950 5276).

What may change soon

On 29 October 2026 the Government said it is minded to replace West Berkshire Council with a new Ridgeway Council, also covering most of South Oxfordshire and Vale of White Horse, from 1 April 2029. A final decision is expected before Christmas. Until then, West Berkshire Council runs adult social care and collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Thatcham

The council, NHS teams, hospitals and local services you are most likely to need in Thatcham, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Thatcham is arranged by West Berkshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **West Berkshire Council:** ask for a care needs assessment (telephone 01635 503050); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Thatcham it is arranged by NHS Thames Valley Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Thatcham

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- West Berkshire Community Hospital: In Thatcham at London Road, Benham Hill; Donnington and Highclere rehabilitation wards; tel 01635 273 300 (leaving hospital information)
- Minor Injuries Unit, West Berkshire Community Hospital: Appointment only: call NHS 111 first; injuries, not illnesses; X-ray by appointment Monday to Friday 8.30am to 6pm, Saturday and Sunday 9am to 5pm; not an A&E
- Royal Berkshire Hospital: In Reading; A&E open 24 hours; Discharge Lounge Monday to Friday 7.30am to 8pm (leaving hospital information)

Local support and charities

- Reading & West Berkshire Carers Partnership (Age UK Berkshire for West Berkshire carers): Carers' support (0118 959 4242)
- Community Mental Health Service for Older Adults Newbury (memory service): Dementia support (0118 904 3100)
- Nature Memories Café (BBOWT Nature Discovery Centre): Dementia support (01635 874381)
- Chapel Row Community Services Group: Community transport (0118 971 3334)
- Age UK Berkshire: Befriending: Befriending (0118 959 4242)
- Sue Ryder (community team at West Berkshire Community Hospital): Hospice (0118 950 5276)
- Volunteer Centre West Berkshire: Handybus and Community Car: Community transport (01635 37111)
- Thatcham Volunteer Bureau: Community Car: Community transport (01635 862306)

Council tax

Council tax in Thatcham, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by West Berkshire Council. See council tax discounts for care.

Villages around Thatcham

Cold Ash · Ashmore Green · Crookham · Hermitage · Bucklebury · Midgham · Woolhampton · Brimpton

YOUR QUESTIONS

Questions about live-in care in Thatcham

Who do I call in Thatcham to ask for a care assessment?

West Berkshire Council runs adult social care. Call its Adult Social Care Contact Centre on 01635 503050 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4.30pm), use its online enquiry form or email adultcare@westberks.gov.uk. Out of hours, the Emergency Duty Service is on 01344 351 999. A relative who cares for someone in West Berkshire can contact Age UK Berkshire, part of the Reading and West Berkshire Carers Partnership, on 0118 959 4242 for free carers' advice and support. Carers do not pay for the council's carers' support, and the person cared for does not need council services.

Can West Berkshire Community Hospital treat minor injuries?

Yes, but by appointment only. Its Minor Injuries Unit asks people to call NHS 111 first and come only with an appointment. It treats injuries such as cuts, sprains and small fractures, not illnesses, and it is not an A&E. The nearest A&E is at the Royal Berkshire Hospital in Reading, open 24 hours. In a life-threatening emergency, call 999.

Where can someone with memory problems get support near Thatcham?

Start with the GP, who can refer to Berkshire Healthcare's older adults' mental health service for the Newbury area, based at Hillcroft House in Thatcham (0118 904 3100). The Alzheimer's Society's Dementia Care Adviser Service for West Berkshire supports people with dementia and their carers (0118 959 6482, weekdays 9am to 5pm). The Nature Memories Café at the Nature Discovery Centre is free, with booking required on 01635 874381.

What help is there at home after a hospital stay in West Berkshire?

West Berkshire's Joint Care Pathway team, the Berkshire NHS Intermediate Care Team and the council's adult social care working together, arranges short-term care to help people regain their independence after hospital. This reablement normally lasts 1 to 2 weeks and no more than 6. If longer-term support is needed, the council arranges a care needs assessment, and ongoing care is charged for. If the hospital says someone can go home but needs a package of care with no reablement goals, the charge starts on the day of discharge and a financial assessment follows.

Can we get a council tax discount for dementia or a live-in carer in West Berkshire?

Possibly. Someone a doctor confirms as severely mentally impaired (the council's examples are dementia or Alzheimer's) who gets a qualifying benefit, such as Attendance Allowance or PIP, can be disregarded: if they live alone, the discount is 100%. If your relative is the only adult in the household and employs carers who do not live there as their sole or main residence, they can apply for a single person discount. A carer living there who gives at least 35 hours of care a week to someone who is not their spouse, partner or child under 18, and who receives a qualifying disability benefit, can also be disregarded. Ask the council's Council Tax Team.

How much does live-in care cost in Thatcham?

Live-in care with Day and Nightcare costs from £1,550 a week in Thatcham, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Thatcham?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Thatcham is arranged by West Berkshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal Berkshire Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- West Berkshire Council: Contact Adult Social Care
- West Berkshire Council: Care assessment and eligibility
- West Berkshire Council: Support for carers
- West Berkshire Council: Council Tax reduction, discounts and exemptions
- West Berkshire Council: Support leaving hospital (Joint Care Pathway)
- West Berkshire Council: Community transport groups in West Berkshire
- West Berkshire Directory: Adult Social Care from West Berkshire Council
- NHS website: Getting a care needs assessment
- Bracknell Forest Council: Emergency Duty Service (EDS), run for all six Berkshire councils
- West Berkshire Council: Fees and charges 2026-27 (Appendix C)
- West Berkshire Council: Council minutes, 26 February 2026
- Oxfordshire County Council: Government announces new minded-to decision
- NHS website: Royal Berkshire Hospital, accident and emergency services
- Royal Berkshire NHS Foundation Trust: Discharge Lounge
- Berkshire Healthcare NHS Foundation Trust: West Berkshire Community Hospital
- Berkshire Healthcare NHS Foundation Trust: Minor Injuries Unit
- Berkshire Healthcare NHS Foundation Trust: Intermediate Care Service
- Berkshire Healthcare NHS Foundation Trust: Memory clinic
- NHS Thames Valley ICB: Continuing Healthcare
- Age UK Berkshire: Carers support
- Age UK Berkshire: Befriending
- Dementia Friendly West Berkshire: What's On guide, November 2026
- Alzheimer's Society: Dementia Care Adviser Service, West Berkshire
- West Berkshire Directory: Chapel Row Community Service Group
- West Berkshire Directory: Community HandyBus and car scheme (Volunteer Centre West Berkshire)

- Sue Ryder South East (Duchess of Kent Hospice)

Price
From £1,550 a week

Covers
Thatcham and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Berkshire

All of Berkshire | Reading | Newbury | Wokingham | Bracknell | Maidenhead | Windsor | Ascot | Slough

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/berkshire/thatcham/**
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Information, not advice: please check anything important with the organisation named.