LIVE-IN CARE · MAIDENHEAD, BERKSHIRE

Live-in care in Maidenhead

Fully managed live-in care in Maidenhead and the villages around it, arranged by our care team after a free assessment, plus how to contact the Royal Borough of Windsor and Maidenhead, same-day care at St Mark's and the nearest A&E, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Maidenhead, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Maidenhead

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Maidenhead

Day and Nightcare provides fully managed live-in care in Maidenhead and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by the Royal Borough of Windsor and Maidenhead (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Maidenhead

The Royal Borough runs adult social care and collects council tax. To ask for a care needs assessment, call the Adult Social Care Front Door on **01628 683744**, email adultsocialcarefrontdoor@rbwm.gov.uk or use the online referral form. The needs assessment is free, and anyone can ask for one. Out of hours, for emergencies only, the Emergency Duty Service is on 01344 351 999.

A financial assessment follows, worked out with Optalis: with more than £23,250 in savings you would usually pay the full cost, and your home is not counted when the care is at home (see council funding for care). If you pay in full and ask the council to arrange care, it charges £452.55 to set it up and £419.97 a year (2026/27), and it lists live-in care at "full cost recovery". You can also arrange live-in care directly with a provider.

If you help a relative, ask for a carer's assessment on the same number or through the online Carers Referral form; you are entitled to one whether or not the person you care for gets council support. From 5 November 2026, a Carers Drop-In meets at Maidenhead Town Hall on the first Thursday of each month, 10am to 11am.

The council's council tax reductions include a disabled person reduction, a carer discount, a severely mentally impaired discount and help when a resident has moved into hospital or a care home (01628 683850). Each needs its own application. See council tax discounts for care.

Urgent care and leaving hospital in Maidenhead

- **Same-day care:** people registered with a Maidenhead GP practice can be seen at St Mark's Hospital for a minor illness or minor injury (Monday to Friday 8am to 8pm, Saturday 9am to 5pm, Sunday 9am to 1pm); book minor injury appointments through the GP practice. It is not an A&E.
- **A&E:** Wexham Park Hospital in Slough, run by Frimley Health, open 24 hours.

St Mark's is also often part of the way home: Henry Tudor Ward offers short-stay inpatient rehabilitation.

The Royal Borough works on a **Home First** basis: support after discharge is usually short-term while longer-term needs become clear. Optalis's Short Term Support and Reablement team helps borough residents for up to six weeks, often one to two weeks or less, after a referral from the GP or the hospital discharge team (01628 621 981). The council's hospital team is on Hospital.Team@RBWM.gov.uk.

If health needs are the main issue, ask about NHS Continuing Healthcare. NHS Thames Valley ICB's East Berkshire team is based at King Edward VII Hospital in Windsor, on 0300 304 9200.

Local help in Maidenhead

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP can refer to the Windsor, Ascot and Maidenhead Memory Clinic at Nicholson House (0118 904 7300). The Optalis Dementia Care Advisors (01628 683715) also run free support sessions at Boyn Grove Library, Courthouse Road, for carers, family and friends of people living with dementia: on the first Thursday of the month, 10.30am to 11.30am, and for Black, Asian and minority ethnic communities on the first Wednesday, at the same time. Alzheimers Dementia Support, a local charity at 38 Queen Street, helps people affected by dementia in Windsor, Maidenhead, Ascot, Slough and Langley. See live-in dementia care.
- **Company.** Age UK Berkshire's free Chatty Cafe meets at Bisham Abbey on the third Tuesday of the month, 11am to noon; people with dementia and their carers are welcome (drinks extra, 0118 959 4242).
- **Getting about.** People to Places, based at St Mark's Hospital, runs Dial-a-Ride and community transport for members (01628 587920) and a hospital transport booking line (07845 085442). Shopmobility Maidenhead hires out wheelchairs and scooters (07514 771536).

- **Hospice care.** Thames Hospice, on the A308 near Bray Lake, cares for people aged 16 and over free of charge, after a referral from a healthcare professional. Its 24-hour advice line for people in East Berkshire is 01753 848925.
- **Having your say.** Healthwatch Windsor, Ascot and Maidenhead hears views on local health and care services (0300 0120184, weekdays 10am to 4pm).

USEFUL LOCAL CONTACTS

Useful contacts in Maidenhead

The council, NHS teams, hospitals and local services you are most likely to need in Maidenhead, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Maidenhead is arranged by Royal Borough of Windsor and Maidenhead. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Royal Borough of Windsor and Maidenhead:** ask for a care needs assessment (telephone 01628 683744); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Maidenhead it is arranged by NHS Thames Valley Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Maidenhead

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Wexham Park Hospital: Nearest A&E, open 24 hours; Wexham, Slough SL2 4HL; run by Frimley Health
- St Mark's Hospital: St Mark's Road. Henry Tudor Ward (short-stay rehabilitation). Same-day care for minor illness or minor injury for people registered with a Maidenhead GP practice: Monday to Friday 8am to 8pm, Saturday 9am to 5pm, Sunday 9am to 1pm; minor injury appointments booked through the GP practice. Not an A&E.

Local support and charities

- Royal Borough Adult Social Care: carers' assessments and monthly Carers Drop-In, Maidenhead Town Hall: Carers' support (01628 683744)
- Optalis Dementia Care Advisors (for the Royal Borough): Dementia support (01628 683715)
- Windsor, Ascot and Maidenhead Memory Clinic (Berkshire Healthcare), Nicholson House: Dementia support (0118 904 7300)
- People to Places (Dial-a-Ride, hospital transport and Shopmobility): Community transport (01628 587920)
- Age UK Berkshire (Chatty Cafe at Bisham Abbey): Age UK (0118 959 4242)
- Alzheimers Dementia Support (ADS), 38 Queen Street, Maidenhead: Dementia support
- Thames Hospice (24-hour advice line): Hospice (01753 848925)
- Healthwatch Windsor, Ascot and Maidenhead: Healthwatch: your independent voice on health and care (0300 0120184)

Council tax

Council tax in Maidenhead, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Royal Borough of Windsor and Maidenhead. See council tax discounts for care.

Villages around Maidenhead

Cookham · Cookham Rise · Furze Platt · Pinkneys Green · Cox Green · Bray · Holyport · White Waltham · Woodlands Park · Bisham · Hurley · Waltham St Lawrence

YOUR QUESTIONS

Questions about live-in care in Maidenhead

Who do I call in Maidenhead to ask for a care assessment?

The Royal Borough of Windsor and Maidenhead runs adult social care. Call the Adult Social Care Front Door on 01628 683744 or email adultsocialcarefrontdoor@rbwm.gov.uk. Out of hours, for emergencies only, the Emergency Duty Service is on 01344 351 999. A family carer can ask for a carer's assessment on the same number or with the online carers referral form.

Where can we get same-day care in Maidenhead if it is not an emergency?

People registered with a Maidenhead GP practice who need same-day care for a minor illness or minor injury can be seen at St Mark's Hospital: Monday to Friday 8am to 8pm, Saturday 9am to 5pm, Sunday 9am to 1pm. Minor injury appointments are booked through the GP practice. It is not an A&E: the nearest is at Wexham Park Hospital in Slough, open 24 hours.

Who can help a family affected by dementia in Maidenhead?

The GP can refer to the Windsor, Ascot and Maidenhead Memory Clinic at Nicholson House (0118 904 7300). The Optalis Dementia Care Advisors support people and families in Windsor and Maidenhead (01628 683715). Alzheimers Dementia Support, a local charity at 38 Queen Street, helps people affected by dementia in Windsor, Maidenhead, Ascot, Slough and Langley.

How much does live-in care cost in Maidenhead?

Live-in care with Day and Nightcare costs from £1,550 a week in Maidenhead, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Maidenhead?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Maidenhead is arranged by Royal Borough of Windsor and Maidenhead. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Wexham Park Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Royal Borough of Windsor and Maidenhead: Community social work team (adults)
- NHS website: Getting a care needs assessment

- Royal Borough of Windsor and Maidenhead: Paying for my care and support
- Royal Borough of Windsor and Maidenhead: Adults and health fees and charges
- Royal Borough of Windsor and Maidenhead: Support for carers
- Royal Borough of Windsor and Maidenhead: Council tax reductions
- Royal Borough of Windsor and Maidenhead: Carer council tax discount
- Royal Borough of Windsor and Maidenhead: Severely mentally impaired
- Royal Borough of Windsor and Maidenhead: Disabled person reduction
- Royal Borough of Windsor and Maidenhead: Social care support for patients leaving hospital
- NHS Thames Valley ICB: Which service do you need?
- NHS website: Wexham Park Hospital, accident and emergency services
- Berkshire Healthcare NHS Foundation Trust: St Mark's Hospital
- Berkshire Healthcare NHS Foundation Trust: Memory clinic
- Optalis: Short Term Support and Rehabilitation team
- Optalis: Dementia Care Advisors
- NHS Thames Valley ICB: Continuing Healthcare
- Alzheimers Dementia Support (ADS)
- Age UK Berkshire: Events and activities brochure, October 2026
- People to Places: Contact us
- Thames Hospice: Get in touch
- Thames Hospice: About us
- Healthwatch Windsor, Ascot and Maidenhead: Contact us

Price

From £1,550 a week

Covers

Maidenhead and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Berkshire

All of Berkshire | Reading | Newbury | Thatcham | Wokingham | Bracknell | Windsor | Ascot | Slough

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Information, not advice: please check anything important with the organisation named.