LIVE-IN CARE · ASCOT, BERKSHIRE

Live-in care in Ascot

Fully managed live-in care in Ascot, Sunninghill, Sunningdale and North Ascot, arranged by our care team after a free assessment, plus which of two councils to contact, where the nearest A&E and urgent care centre are, and local help with transport, memory, carers and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Ascot, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Ascot

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Ascot

Day and Nightcare provides fully managed live-in care in Ascot, Sunninghill, Sunningdale and North Ascot, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by the Royal Borough of Windsor and Maidenhead or Bracknell Forest Council (including direct payments), or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Ascot

Two councils cover Ascot. North Ascot ward is part of Winkfield parish in Bracknell Forest; most of the rest is in the Royal Borough. Your council tax bill shows which council runs adult social care and council tax for your relative's home. The needs assessment is free, and anyone can ask for one.

In the Royal Borough, call the Adult Social Care Front Door on **01628 683744**, email adultsocialcarefrontdoor@rbwm.gov.uk or use the online referral form. The council charges full-cost payers who ask it to arrange care £452.55 to set it up and £419.97 a year (2026/27).

In Bracknell Forest, call **01344 351500**, use the online Adult Social Care portal or email adult.socialcare@bracknell-forest.gov.uk. On 13 October 2026 its Cabinet approved a draft Adult Social Care Charging Policy for a 12-week public consultation.

A financial assessment follows the care needs assessment: with more than £23,250 in savings you would usually pay the full cost, and your home is not counted when the care is at home. Out of hours, both councils list the Emergency Duty Service on 01344 351 999.

A relative who helps can ask for a carer's assessment: through the Royal Borough's Front Door, or in Bracknell Forest through the council portal, where SIGNAL for Carers can help you fill in the self-assessment. Both councils list a reduction for disabled people, and discounts for carers and for people who are severely mentally impaired, which Bracknell Forest says may include people with dementia. See council tax discounts for care.

Urgent care and leaving hospital in Ascot

- **Urgent care:** Bracknell Urgent Care Centre, Brants Bridge, is open 8am to 8pm daily for walk-ins or through NHS 111 (01344 551100). It is not an A&E.
- **A&E:** Frimley Park Hospital near Camberley and Wexham Park Hospital in Slough, both open 24 hours.
- **Not an A&E:** Heatherwood Hospital, Brook Avenue, is Frimley Health's planned-care hospital for surgery, tests and outpatient care.

In the Royal Borough, discharge follows a **Home First** approach. Optalis's Short Term Support and Reablement team helps residents and patients of borough GPs for up to six weeks, after a referral from the GP or hospital discharge team (01628 621 981). In Bracknell Forest, the council's Intermediate Care Service is free while you work on your goals, for one to six weeks (01344 351500).

If health needs are the main issue, ask about NHS Continuing Healthcare: NHS Thames Valley ICB's East Berkshire team is at King Edward VII Hospital in Windsor, on 0300 304 9200.

Local help in Ascot

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Lifts to appointments.** Ascot Volunteer Bureau (01344 625520) drives older residents of the SL5 postcode area to medical appointments; give at least two working days' notice. People to Places Dial-a-Ride serves members in the Royal Borough (01628 587920). Keep Mobile's Dial a Ride serves members in Bracknell Forest aged 70 or over or with a disability; book two working days ahead (0345 544 0850, option 2).
- **Memory and dementia.** The GP can refer to the Windsor, Ascot and Maidenhead Memory Clinic (0118 904 7300). Age UK Berkshire's free Community Dementia Cafe meets at The Royal Foresters on the second Tuesday of the month, 11am to 12.30pm, for people with dementia and their carers (0118 959 4242). The Optalis Dementia Care Advisors (01628 683715) support the Royal Borough side, and Bracknell Forest Council's Dementia Adviser (0118 904 6900) the Bracknell Forest side. Alzheimers Dementia Support also covers Ascot. See live-in dementia care.
- **Carers.** SIGNAL for Carers (01344 266088) gives free support to carers in Bracknell Forest; Royal Borough carers can call 01628 683744.
- **Hospice care.** Thames Hospice cares for people aged 16 and over in East Berkshire free of charge, with a 24-hour advice line on 01753 848925.

- **Having your say.** Healthwatch Windsor, Ascot and Maidenhead is on 0300 0120184 (weekdays 10am to 4pm).

USEFUL LOCAL CONTACTS

Useful contacts in Ascot

The council, NHS teams, hospitals and local services you are most likely to need in Ascot, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Ascot is arranged by Royal Borough of Windsor and Maidenhead (most of Ascot); Bracknell Forest Council (much of North Ascot). Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Royal Borough of Windsor and Maidenhead (most of Ascot); Bracknell Forest Council (much of North Ascot):** ask for a care needs assessment (telephone 01628 683744); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Ascot it is arranged by NHS Thames Valley Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Ascot

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Heatherwood Hospital: Brook Avenue. Frimley Health's planned-care hospital for surgery, tests and outpatient care; the NHS website lists no A&E here. Not an A&E.
- Frimley Park Hospital: A&E open 24 hours; Portsmouth Road, Camberley, Surrey GU16 7UJ
- Wexham Park Hospital: A&E open 24 hours; Wexham, Slough SL2 4HL
- Bracknell Urgent Care Centre: Brants Bridge, London Road, Bracknell. Open 8am to 8pm daily for walk-ins or through NHS 111 (01344 551100). Not an A&E.

Local support and charities

- Ascot Volunteer Bureau (volunteer drivers to medical appointments, SL5 postcodes): Community transport (01344 625520)
- Age UK Berkshire Community Dementia Cafe, The Royal Foresters, Ascot: Dementia support (0118 959 4242)
- Optalis Dementia Care Advisors (Royal Borough side): Dementia support (01628 683715)
- Royal Borough Adult Social Care: carers' assessments: Carers' support (01628 683744)
- SIGNAL for Carers (Bracknell Forest side): Carers' support (01344 266088)
- People to Places (Dial-a-Ride for Royal Borough residents): Community transport (01628 587920)
- Thames Hospice (24-hour advice line): Hospice (01753 848925)
- Healthwatch Windsor, Ascot and Maidenhead: Healthwatch: your independent voice on health and care (0300 0120184)

Council tax

Council tax in Ascot, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Royal Borough of Windsor and Maidenhead (Bracknell Forest Council for its part of North Ascot). See council tax discounts for care.

Villages around Ascot

North Ascot · South Ascot · Sunninghill · Sunningdale · Cheapside · Winkfield · Cranbourne

YOUR QUESTIONS

Questions about live-in care in Ascot

Which council do I call in Ascot to ask for a care assessment?

It depends where you live. Most of Ascot, Sunninghill and Sunningdale are in the Royal Borough of Windsor and Maidenhead: call its Adult Social Care Front Door on 01628 683744. North Ascot ward is part of Winkfield parish in Bracknell Forest: call Bracknell Forest Council on 01344 351500. Your council tax bill shows which council you are in. Out of hours, both list the Emergency Duty Service on 01344 351 999.

Is there an A&E at Heatherwood Hospital?

No. Heatherwood Hospital on Brook Avenue is Frimley Health's planned-care hospital for surgery, tests and outpatient care, and the NHS website lists no A&E there. Frimley Health's A&Es are at Frimley Park Hospital near Camberley and Wexham Park Hospital in Slough, both open 24 hours. For minor injuries and illnesses, Bracknell Urgent Care Centre is open 8am to 8pm daily for walk-ins or through NHS 111.

Is there transport to medical appointments in Ascot?

Yes. Ascot Volunteer Bureau's volunteer drivers take older residents in the SL5 postcode area to medical appointments at the GP, hospital, dentist and similar; give at least two working days' notice (01344 625520). It can only take medical journeys at present. People to Places runs Dial-a-Ride for members in the Royal Borough (01628 587920), and Keep Mobile serves members in Bracknell Forest.

How much does live-in care cost in Ascot?

Live-in care with Day and Nightcare costs from £1,550 a week in Ascot, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Ascot?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Ascot is arranged by Royal Borough of Windsor and Maidenhead (most of Ascot); Bracknell Forest Council (much of North Ascot). Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Heatherwood Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Royal Borough of Windsor and Maidenhead: Community Social Work Team (adults)
- Bracknell Forest Council: Assessing your support needs
- NHS website: Getting a care needs assessment
- Bracknell Forest Council: Dementia support groups and events
- legislation.gov.uk: The Bracknell Forest (Electoral Changes) Order 2021, Schedule 2
- Royal Borough of Windsor and Maidenhead: Adults and health fees and charges
- Royal Borough of Windsor and Maidenhead: Council tax reductions
- Bracknell Forest Council: Council tax discounts
- Bracknell Forest Council: Adult Social Care Policy decision, 13 October 2026
- Bracknell Forest Council: Intermediate support at home
- Royal Borough of Windsor and Maidenhead: Social care support for patients leaving hospital
- Optalis: Short Term Support and Rehabilitation Team
- NHS England: New state-of-the-art NHS hospital to help tackle Covid backlog
- NHS website: Heatherwood Hospital, departments and services
- NHS website: Frimley Park Hospital A&E
- NHS website: Wexham Park Hospital A&E
- NHS Thames Valley ICB: Which service do you need?
- One Medical Group: Bracknell Urgent Care Centre
- NHS Thames Valley ICB: Continuing Healthcare
- Ascot Volunteer Bureau: Transport to medical appointments
- Age UK Berkshire: Events and activities brochure, October 2026
- Berkshire Healthcare NHS Foundation Trust: Memory clinic
- Optalis: Dementia Care Advisors
- Alzheimers Dementia Support (ADS)
- Keep Mobile: Dial a Ride
- SIGNAL for Carers
- People to Places: Contact us
- Healthwatch Windsor, Ascot and Maidenhead: Contact us
- Thames Hospice: 24-hour telephone advice line
- Bracknell Forest Council: Support for carers (Signal for Carers)

Price

From £1,550 a week

Covers

Ascot and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Berkshire

All of Berkshire | Reading | Newbury | Thatcham | Wokingham | Bracknell | Maidenhead | Windsor | Slough

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/berkshire/ascot/**
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Information, not advice: please check anything important with the organisation named.