HENLEY-ON-THAMES, OXFORDSHIRE

Live-in care and home care in Henley-on-Thames

Home care visits, night care and live-in care in Henley-on-Thames and the villages around it from Day and Nightcare, arranged by our care team on 01865 715780, plus who to call at Oxfordshire County Council, what Townlands Memorial Hospital offers, where the A&Es are, and local help with dementia, lunches, transport and hospice care.



IN BRIEF

Day and Nightcare provides live-in care from £1,550 a week, home care visits from one hour, and waking nights and sleep-ins in Henley-on-Thames and the villages around it. We are CQC registered and rated Good, and the initial assessment is free.

Care at home in Henley-on-Thames

- Live-in care: a carer living in your home, day and night, from £1,550 a week.
- Home care visits: from one hour to several hours, at times that suit you.
- Night care: waking nights and sleep-ins, and 24-hour care.
- Care after hospital, dementia care, end-of-life care and respite.

How we arrange care in Henley-on-Thames

In Henley and the villages around it, Day and Nightcare provides home care visits from one hour, waking nights, sleep-ins, 24-hour care and fully managed live-in care from £1,550 a week. Care starts with a free assessment, a written quote and a written care plan. A relief carer covers a live-in carer's holidays and time off, and a manager is on call.

Care can be paid for privately, by Oxfordshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is coming home from hospital, tell us the expected discharge date. Our care team is on 01865 715780.

Arranging care and funding in Henley-on-Thames

Adult social care is run by Oxfordshire County Council. To ask for a care needs assessment, call the Social and Health Care team on **01865 519800** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm) or use the online form; someone else can ask on your behalf. For urgent emergencies out of hours, the Emergency Duty Team is on 0800 833 408.

If your relative is eligible, a free financial assessment follows: above £23,250 in savings you would usually pay the full cost, and the home is not counted for care at home. See council funding for care. Family carers can ask Carers Oxfordshire (01235 424715, weekdays 9am to 5pm) for a carer's assessment; there is no charge.

South Oxfordshire District Council collects council tax. It does not count a carer looking after a disabled person who is not their spouse, partner or child under 18 (it calls this the live-in carer discount), or someone who is severely mentally impaired. Its reduction for disabilities scheme bills the home one band lower where it has a room, extra bathroom or kitchen, or wheelchair space a disabled resident needs. See council tax discounts for care.

Urgent care and leaving hospital in Henley-on-Thames

- **Minor injuries:** the minor injuries unit at Townlands Memorial Hospital, York Road, is open every day with no referral needed, for injuries from the last seven days. Oxford Health's pages give 9am to 9.30pm on one and 10am to 10.30pm on another, so check opening times or call 111 before you go. It is not an A&E.

- **A&E:** the Royal Berkshire Hospital, Craven Road, Reading, has an Emergency Department, which the NHS website lists as open 24 hours. Oxfordshire's main A&E is the John Radcliffe in Headington, open 24 hours.

Wherever your relative is treated, make sure the ward knows their home is in Oxfordshire, because that is the council that arranges their social care.

Townlands has no inpatient beds. It does have X-ray on weekday daytimes and a Rapid Access Care Unit, Monday to Friday 8am to 6pm, which takes referrals from any healthcare professional and aims to see people the same or next working day. Oxford University Hospitals starts planning discharge when someone is admitted, and a community hospital bed, if needed, is the first one available, which may not be the nearest. Families arrange transport home unless the patient meets strict medical criteria for hospital transport.

Back home, Home First Oxfordshire's reablement is free short-term help to regain independence, arranged by a professional. If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Thames Valley ICB's Oxfordshire adults team is on 0118 982 2900.

Local help in Henley-on-Thames

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP can refer to Oxford Health's memory service; its nearest clinics are in Wallingford and Thame. The Christ Church memory café (01491 577733) and Bluebells Day Centre (07931 980 597) both meet at 46 Reading Road.
- **A hot lunch.** The Henley 60+ Social Club in Market Place serves a two-course lunch on Mondays, Wednesdays and Fridays at 12.30pm (£10 for members, £12 for others, as listed). Christ Church's Open House lunch club runs on Thursdays, noon to 2pm, with no need to book (£8 or £10).
- **Getting about.** The Henley Handybus (01491 571974) can bring people to the 60+ club and runs twice a month to Reading. Henley Volunteer Drivers (01491 572923 or 07743 793080, weekdays 10.15am to noon) cover Henley, Rotherfield Greys and Peppard, Bix and Assendon, Stonor, Shiplake and Nettlebed.
- **End of life.** Sue Ryder's Hospice at Home, community nursing and care coordination cover Henley (0118 950 5276); a GP or hospital consultant refers.

- **Anything else:** the Live Well Oxfordshire helpline, 01235 849410.

What may change soon

On 29 October 2026 the Government said it is minded to replace Oxfordshire's councils with three unitary councils from 1 April 2029, with most of South Oxfordshire joining a new Ridgeway Council. This is proposed, not confirmed. Until then, the county council arranges adult social care and South Oxfordshire District Council collects council tax.

Useful contacts in Henley-on-Thames

Hospitals, local support and council services near Henley-on-Thames, with links to their official pages. Open any heading for the details.

Hospitals near Henley-on-Thames

If someone is coming home from hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when care can start.

- Townlands Memorial Hospital: minor injury unit
- Royal Berkshire Hospital: acute hospital
- John Radcliffe Hospital: acute hospital

Local support and charities

- Carers Oxfordshire: Carers' support
- Dementia Oxfordshire: Dementia support
- Christ Church memory café, Henley: Dementia support
- Bluebells Day Centre: Day opportunities
- Henley Handybus: Community transport
- Henley Volunteer Drivers: Community transport
- Sue Ryder (Berkshire West and South Oxfordshire): Hospice
- Age UK Oxfordshire: Age UK

Council tax and adult social care

Henley-on-Thames is in South Oxfordshire District Council, which handles council tax, including discounts for people with a severe mental impairment, for disabled people and for some carers. Adult social care is arranged by Oxfordshire County Council. See live-in care in Oxfordshire for county-wide funding and NHS information.

Villages we visit near Henley-on-Thames

Shiplake · Rotherfield Greys · Rotherfield Peppard · Bix and Assendon · Stonor · Nettlebed · Sonning Common · Binfield Heath · Kidmore End

Questions about care in Henley-on-Thames

Who do I call in Henley-on-Thames to ask for a care assessment?

Call Oxfordshire County Council's Social and Health Care team on 01865 519800 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or request a needs assessment online. The needs assessment is free, and anyone can ask for one. Even if your relative is treated in Reading, the county council arranges their adult social care because they live in Oxfordshire. A family carer can ask Carers Oxfordshire (01235 424715) for a carer's assessment, with no charge.

What can Townlands Memorial Hospital help with?

Townlands on York Road has a minor injuries unit open every day with no referral needed; Oxford Health's pages give two sets of hours, so check opening times or call 111 before you go. There is X-ray on weekdays, and a Rapid Access Care Unit, Monday to Friday 8am to 6pm, which takes referrals from any healthcare professional and aims to see people the same or next working day. Townlands has no inpatient beds and no A&E.

Is there dementia support in Henley?

Yes. The Christ Church memory café at 46 Reading Road meets on Wednesdays and Fridays, 10.30am to 1pm (£3.50, 01491 577733). Bluebells Day Centre, at the same address, runs on Mondays and Thursdays, 10.30am to 3.30pm, with a cooked lunch and a break for carers (07931 980 597). For a diagnosis, start with the GP. Dementia Oxfordshire (01865 410 210) offers a dementia adviser afterwards.

Is there transport in Henley for older people who no longer drive?

Yes. The Henley Handybus (01491 571974) collects people from home for local shopping and social trips, carries wheelchairs on a tail lift and is free with a bus pass. Henley Volunteer Drivers take people to medical appointments in Henley and further afield for a mileage charge; the council's listings give 01491 572923 and 07743 793080 for bookings, weekdays 10.15am to noon. FISH in Sonning Common (0118 972 3986) and the Nettlebed Good Neighbour Scheme (patient transport 07944 696329) cover their own villages.

Do you provide live-in care in Henley-on-Thames?

Yes. Day and Nightcare provides fully managed live-in care in Henley-on-Thames and across Oxfordshire from £1,550 a week, with a free assessment. A trained carer lives in your home, supporting you through the day and close by at night, with our care team behind them.

Do you provide home care visits in Henley-on-Thames?

Yes. We offer home care visits in Henley-on-Thames and the surrounding villages, from one hour to several hours, for personal care, medication support, meals, companionship and getting up or going to bed. Please call 01865 715780 for our current prices.

Do you provide night care in Henley-on-Thames?

Yes. We provide waking nights and sleep-in nights in Henley-on-Thames, and 24-hour care with a day carer and a waking night carer working in shifts. Live-in care is another option: the carer lives in the home, rests at night and can help now and then.

Where do I claim a council tax discount in Henley-on-Thames?

Council tax in Henley-on-Thames is handled by South Oxfordshire District Council. Someone with a severe mental impairment, which can include dementia, may be disregarded for council tax if they also get a qualifying disability benefit, which can mean a discount or a full exemption. See our guide to council tax discounts for care.

Sources and further information

- Oxfordshire County Council: Contact adult social and health care
- Oxfordshire County Council: Request a social care needs assessment
- Carers Oxfordshire: Contact
- South Oxfordshire District Council: Personal discounts (including carer's discount)
- South Oxfordshire District Council: Reduction for disabilities scheme
- Oxford Health NHS Foundation Trust: Townlands Memorial Hospital
- Oxford Health NHS Foundation Trust: Minor Injury and First Aid Units
- Oxford Health NHS Foundation Trust: Memory services
- Royal Berkshire NHS Foundation Trust: Emergency Department
- NHS website: Royal Berkshire Hospital, accident and emergency services
- Oxford University Hospitals: Emergency Departments (A&E)
- Oxford University Hospitals: Leaving hospital
- Sue Ryder: Berkshire West and South Oxfordshire
- NHS Thames Valley ICB: Continuing healthcare
- Oxfordshire County Council: Community Transport Directory (September 2026)
- Live Well Oxfordshire: Christ Church memory cafe, Henley
- Live Well Oxfordshire: Bluebells Day Centre, Henley
- Bluebells Day Centre
- Live Well Oxfordshire: Henley Handybus
- Live Well Oxfordshire: Henley Volunteer Drivers
- Live Well Oxfordshire: Henley Over 60s Club
- Live Well Oxfordshire: Christ Church Lunch Club, Henley
- Oxford City Council: New minded-to decision for three unitary councils (29 October 2026)
- NHS website: Getting a care needs assessment

Live-in care

From £1,550 a week

Home care visits

From one hour

Night care

Waking nights and sleep-ins

Assessment

Free, with no obligation

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/home-care/henley-on-thames/**

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Information, not advice: please check anything important with the organisation named.