CARTERTON, OXFORDSHIRE

Live-in care and home care in Carterton

Home care visits, night care and live-in care in Carterton and the villages around it from Day and Nightcare, arranged by our care team on 01865 715780, plus who to call at Oxfordshire County Council, where the nearest minor injuries unit and A&Es are, and local help with dementia day care, company and transport.



IN BRIEF

Day and Nightcare provides live-in care from £1,550 a week, home care visits from one hour, and waking nights and sleep-ins in Carterton and the villages around it. We are CQC registered and rated Good, and the initial assessment is free.

Care at home in Carterton

- Live-in care: a carer living in your home, day and night, from £1,550 a week.
- Home care visits: from one hour to several hours, at times that suit you.
- Night care: waking nights and sleep-ins, and 24-hour care.
- Care after hospital, dementia care, end-of-life care and respite.

How we arrange care in Carterton

In Carterton and the villages around it, Day and Nightcare provides home care visits from one hour, waking nights, sleep-ins, 24-hour care and fully managed live-in care from £1,550 a week. Care starts with a free assessment, a written quote and a written care plan. A relief carer covers a live-in carer's holidays and time off, and a manager is on call.

Care can be paid for privately, by Oxfordshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is coming home from hospital, tell us the expected discharge date. Our care team is on 01865 715780.

Arranging care and funding in Carterton

Adult social care for Carterton is run by Oxfordshire County Council. To ask for a care needs assessment, call the Social and Health Care team on **01865 519800** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm) or use the online form; someone else can ask on your behalf. For urgent emergencies out of hours, the Emergency Duty Team is on 0800 833 408.

If your relative is eligible, a free financial assessment follows: above £23,250 in savings you would usually pay the full cost, and the home is not counted for care at home. See council funding for care. If you help a relative, ask for a carer's assessment too: in Oxfordshire these are done with Carers Oxfordshire (CarersLine 01235 424715, weekdays 9am to 5pm), and there is no charge.

West Oxfordshire District Council sends the council tax bill. It does not count people who care for an elderly or disabled person living with them, or people who are severely mentally impaired. It also offers a disabled band reduction where the home has an extra room or space needed by a disabled person. See council tax discounts for care.

Urgent care and leaving hospital in Carterton

- **Minor injuries:** Carterton has no hospital. The nearest minor injuries unit is at Witney Community Hospital, Welch Way, open every day from 10am to 10.30pm with no referral needed, for injuries from the last seven days; Oxford Health asks people to call 111 for advice first. It is not an A&E.

- **A&E:** there is none in West Oxfordshire. The nearest are the John Radcliffe in Headington, Oxford, and the Horton General in Banbury, both open 24 hours, and the Great Western Hospital in Swindon.

Oxford University Hospitals starts planning discharge when someone is admitted. A community hospital bed, if needed, is the first one available, which may not be the closest, and families arrange transport home unless the patient meets strict medical criteria for hospital transport. **Witney Community Hospital** is the nearest community hospital; its Linfoot and Wenrisc wards provide rehabilitation and end-of-life care for people who no longer need a main hospital.

Back home, Home First Oxfordshire's reablement is free short-term help to regain independence, arranged by a professional. If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Thames Valley ICB's Oxfordshire adults team is on 0118 982 2900.

Local help in Carterton

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP can refer to Oxford Health's memory service; its nearest clinic is in Witney. After a diagnosis, Dementia Oxfordshire (01865 410 210, weekdays 9am to 5pm) matches people living at home with a local dementia adviser.
- **A day out, and a break for carers.** Dementia Active's Carterton Day Centre on Lawton Avenue (01993 659027) runs Mondays, Tuesdays and Fridays, 11.30am to 3.15pm, with lunch and its own transport. On Wednesdays its warm spaces hub is free and open to everyone.
- **Company.** A free coffee morning meets at Carterton Community Centre, Marigold Square, on Thursdays, 10.30am to 12.30pm. Carterton Veterans Hub meets at the WI Hall on Brize Norton Road on the fourth Thursday, 10.30am to 12.30pm, for serving and retired armed forces members and their families, with advisers on housing, benefits and military charities.

- **Getting about.** The Carterton town service, buses 345 and 355 (West Oxfordshire Community Transport, 01993 630124), Volunteer Link-up's volunteer drivers (01993 776277), and the Filkins and Broughton Poggs car service, which takes residents of those two villages to GP and hospital appointments for a charge covering petrol and parking (07877 566117, 07557 048667 or 07810 158558).
- **End of life.** Sobell House (01865 225860) gives palliative care to people across Oxfordshire, including care at home.
- **Not sure where to start?** The Live Well Oxfordshire helpline is on 01235 849410.

What may change soon

On 29 October 2026 the Government said it is minded to replace Oxfordshire's councils with three unitary councils from 1 April 2029, with most of West Oxfordshire joining a new North Oxfordshire Council. This is proposed, not confirmed. Until then, the county council arranges adult social care and West Oxfordshire District Council collects council tax.

Useful contacts in Carterton

Hospitals, local support and council services near Carterton, with links to their official pages. Open any heading for the details.

Hospitals near Carterton

If someone is coming home from hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when care can start.

- John Radcliffe Hospital: acute hospital
- Witney Community Hospital: community hospital
- Horton General Hospital: acute hospital

Local support and charities

- Carers Oxfordshire: Carers' support
- Dementia Oxfordshire: Dementia support
- Dementia Active, Carterton Day Centre: Day opportunities
- Age UK Oxfordshire: Age UK
- West Oxfordshire Community Transport (Carterton Connector 345/355): Community transport
- Volunteer Link-up (West Oxfordshire): Befriending
- Sobell House: Hospice
- Live Well Oxfordshire: Local services directory

Council tax and adult social care

Carterton is in West Oxfordshire District Council, which handles council tax, including discounts for people with a severe mental impairment, for disabled people and for some carers. Adult social care is arranged by Oxfordshire County Council. See live-in care in Oxfordshire for county-wide funding and NHS information.

Villages we visit near Carterton

Shilton Park · Brize Norton · Shilton · Bampton · Alvescot · Filkins · Langford · Clanfield · Kelmscott · Aston

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Questions about care in Carterton

Who do I call in Carterton to ask for a care assessment?

Call Oxfordshire County Council's Social and Health Care team on 01865 519800 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or request a needs assessment online. The needs assessment is free, and anyone can ask for one. The county council, not West Oxfordshire District Council, arranges adult social care for Carterton. Family members can ask on someone's behalf. A relative who helps can also have a carer's assessment, with no charge, through Carers Oxfordshire on 01235 424715.

Where is the nearest minor injuries unit and A&E to Carterton?

Carterton has no hospital of its own. The nearest minor injuries unit is at Witney Community Hospital on Welch Way, open every day from 10am to 10.30pm with no referral needed; Oxford Health asks people to call 111 for advice first. West Oxfordshire District Council notes there is no A&E in the district: the nearest are the John Radcliffe in Oxford, the Horton General in Banbury and the Great Western Hospital in Swindon. In a life-threatening emergency, call 999.

Is there a day centre in Carterton for someone with memory problems?

Yes. Dementia Active runs Carterton Day Centre on Lawton Avenue on Mondays, Tuesdays and Fridays, 11.30am to 3.15pm, with tea on arrival and a three-course lunch. It has a minibus and a vehicle adapted for wheelchairs, so members do not rely on their carers for lifts. Call 01993 659027. For a diagnosis, start with the GP, who can refer to Oxford Health's memory clinic in Witney.

How can someone in Carterton get to appointments without a car?

The Carterton town service, buses 345 and 355, is run by West Oxfordshire Community Transport (01993 630124). Volunteer Link-up (01993 776277, weekdays 9am to 1pm) offers volunteer drivers across West Oxfordshire for a mileage charge, minimum £5, but not at weekends. Oxfordshire Comet (01865 323201) is the county's bookable door-to-door service, weekdays 10am to 2pm, after a one-off £3 registration.

Do you provide live-in care in Carterton?

Yes. Day and Nightcare provides fully managed live-in care in Carterton and across Oxfordshire from £1,550 a week, with a free assessment. A trained carer lives in your home, supporting you through the day and close by at night, with our care team behind them.

Do you provide home care visits in Carterton?

Yes. We offer home care visits in Carterton and the surrounding villages, from one hour to several hours, for personal care, medication support, meals, companionship and getting up or going to bed. Please call 01865 715780 for our current prices.

Do you provide night care in Carterton?

Yes. We provide waking nights and sleep-in nights in Carterton, and 24-hour care with a day carer and a waking night carer working in shifts. Live-in care is another option: the carer lives in the home, rests at night and can help now and then.

Where do I claim a council tax discount in Carterton?

Council tax in Carterton is handled by West Oxfordshire District Council. Someone with a severe mental impairment, which can include dementia, may be disregarded for council tax if they also get a qualifying disability benefit, which can mean a discount or a full exemption. See our guide to council tax discounts for care.

Sources and further information

- Oxfordshire County Council: Contact adult social and health care
- Oxfordshire County Council: Request a social care needs assessment
- Carers Oxfordshire: Contact
- West Oxfordshire District Council: Council Tax discounts and exemptions
- West Oxfordshire District Council: Settlement Sustainability Report (October 2025)
- Oxford Health NHS Foundation Trust: Witney Community Hospital
- Oxford Health NHS Foundation Trust: Minor Injury and First Aid Units
- Oxford Health NHS Foundation Trust: Memory services
- Oxford University Hospitals: Leaving hospital
- Oxford University Hospitals: Emergency Departments (A&E)
- NHS Thames Valley ICB: Continuing healthcare
- Oxfordshire County Council: Community Transport Directory (September 2026)
- Live Well Oxfordshire: Dementia Active, Carterton Day Centre
- Live Well Oxfordshire: Carterton Veterans Hub
- Live Well Oxfordshire: Building Community Together Coffee Morning, Carterton
- Live Well Oxfordshire: West Oxfordshire Community Transport
- Oxfordshire County Council: The Oxfordshire Comet
- Sobell House: Contact us
- Sobell House: Who we are
- Oxford City Council: New minded-to decision for three unitary councils (29 October 2026)

- NHS website: Getting a care needs assessment

Live-in care

From £1,550 a week

Home care visits

From one hour

Night care

Waking nights and sleep-ins

Assessment

Free, with no obligation

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/home-care/carterton/**
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Information, not advice: please check anything important with the organisation named.