BANBURY, OXFORDSHIRE

Live-in care and home care in Banbury

Home care visits, night care and live-in care in Banbury and the villages around it from Day and Nightcare, arranged by our care team on 01865 715780, plus who to call at Oxfordshire County Council, the A&E at the Horton, and local help with dementia, carers, day care and transport.



IN BRIEF

Day and Nightcare provides live-in care from £1,550 a week, home care visits from one hour, and waking nights and sleep-ins in Banbury and the villages around it. We are CQC registered and rated Good, and the initial assessment is free.

Care at home in Banbury

- Live-in care: a carer living in your home, day and night, from £1,550 a week.
- Home care visits: from one hour to several hours, at times that suit you.
- Night care: waking nights and sleep-ins, and 24-hour care.
- Care after hospital, dementia care, end-of-life care and respite.

How we arrange care in Banbury

In Banbury and the villages around it, Day and Nightcare provides home care visits from one hour, waking nights, sleep-ins, 24-hour care and fully managed live-in care from £1,550 a week. Care starts with a free assessment, a written quote and a written care plan. A relief carer covers a live-in carer's holidays and time off, and a manager is on call.

Care can be paid for privately, by Oxfordshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is coming home from hospital, tell us the expected discharge date. Our care team is on 01865 715780.

Arranging care and funding in Banbury

Oxfordshire County Council runs adult social care. To ask for a care needs assessment, call the Social and Health Care team on **01865 519800** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm) or use the council's online form; someone else can ask on your behalf. For urgent emergencies out of hours, the Emergency Duty Team is on 0800 833 408.

A free financial assessment follows if you are eligible: with more than £23,250 in savings you would usually pay the full cost, and your home is not counted for care at home. See council funding for care. A relative who helps can ask for a carer's assessment through Carers Oxfordshire's CarersLine on 01235 424715 (Monday to Friday, 9am to 5pm); there is no charge.

Cherwell District Council sends the council tax bill. Someone who is severely mentally impaired, as stated on a doctor's certificate, is not counted if they are also entitled to a qualifying benefit, such as Attendance Allowance or the daily living part of PIP; Cherwell contacts the GP when you apply. A home lived in only by people who are severely mentally impaired is exempt. A carer who lives with the person, gives at least 35 hours of care a week on average and is not their partner, spouse or child under 18 is not counted either, if the person cared for gets a qualifying benefit. Cherwell also offers Disability Relief, a band reduction for homes adapted for a disabled person. See council tax discounts for care.

Urgent care and leaving hospital in Banbury

- **A&E:** the Emergency Department at the Horton General Hospital, Oxford Road, is open 24 hours a day; its entrance is next to the main entrance off Hightown Road.
- **Minor injuries:** Banbury has no separate minor injuries unit. For urgent problems that are not emergencies, call NHS 111.

Oxford University Hospitals starts planning discharge when someone is admitted, and families arrange transport home unless the patient meets strict medical criteria for hospital transport.

Back home, Home First Oxfordshire's reablement is free short-term help to regain independence, arranged by a professional. If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Thames Valley ICB's Oxfordshire adults team is on 0118 982 2900.

Local help in Banbury

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP can refer to Oxford Health's memory clinic at the Fiennes Centre, Horton Hospital, on Monday mornings. Dementia Oxfordshire (01865 410 210) holds an advice drop-in at Banbury Cross Health Centre, 6 Oxford Road, on the first Tuesday of the month, 2pm to 4pm.
- **Dementia day care.** Dementia Active's day centre at 7 Manor Park, Jugglers Close, runs weekdays 11am to 3pm with a three-course lunch (01295 408441). Banbury Musical Memories, a free singing group for people with dementia and their carers, meets at St Francis Church, Highlands, on the first and third Monday, 10.30am to noon, with a dementia adviser.
- **For carers.** The free Banbury Dementia and Alzheimer's Carers Support Group meets at the Waitrose Community Room, Southam Road, on the second and fourth Friday, 10.30am to noon.
- **Day opportunities.** Banbury Community Support Service, Neithrop Avenue, runs weekdays 9.30am to 3.30pm with accessible transport, mostly through Adult Social Care.

- **Advice and company.** Age UK Oxfordshire runs an information drop-in every Friday, 9am to noon, at the Cherwell District Council offices in Castle Quay, and the Pepper Pot lunch club at 6 Burchester Place on the third Wednesday, noon to 2pm.
- **Getting about.** KATS runs timetabled town buses to Easington (B1), Grimsbury (B7A), Poets Corner (B7B) and Ruscote (B8); enquiries 07798 922712. Volunteer Driver Service (0300 3030 125) and Oxfordshire Comet (01865 323201) take people to appointments.
- **Hospice care.** Katharine House Hospice at Adderbury (01295 811866) cares for patients of the Hightown, Horsefair, West Bar, Windrush and Woodlands surgeries in Banbury and Bloxham Surgery; the GP or hospital consultant refers.
- **Anything else:** Live Well Oxfordshire's helpline, 01235 849410.

What may change soon

On 29 October 2026 the Government said it is minded to replace Oxfordshire's councils with three unitary councils from 1 April 2029, with most of Cherwell in a new North Oxfordshire Council. This is proposed, not confirmed. Until then, the county council arranges adult social care and Cherwell District Council collects council tax.

Useful contacts in Banbury

Hospitals, local support and council services near Banbury, with links to their official pages. Open any heading for the details.

Hospitals near Banbury

If someone is coming home from hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when care can start.

- Horton General Hospital: acute hospital
- John Radcliffe Hospital: acute hospital

Local support and charities

- Banbury Community Support Service: Day service
- Dementia Active - Banbury: Dementia support
- Banbury Dementia and Alzheimer's Carers Support Group: Carers' support
- Dementia Advice drop-in (Dementia Oxfordshire): Dementia support
- Age UK Oxfordshire in Banbury: Age UK
- Kidlington Assisted Transport Service (KATS) - Banbury town buses: Community transport
- Banbury Town Council: Town council

Council tax and adult social care

Banbury is in Cherwell District Council, which handles council tax, including discounts for people with a severe mental impairment, for disabled people and for some carers. Adult social care is arranged by Oxfordshire County Council. See live-in care in Oxfordshire for county-wide funding and NHS information.

Villages we visit near Banbury

Adderbury · Twyford · Bodicote · Bloxham · Broughton · Drayton · Wroxton · North Newington · Hanwell · Horley · Great Bourton · Little Bourton

---

Questions about care in Banbury

Who do I call in Banbury to ask for a care assessment?

Call Oxfordshire County Council's Social and Health Care team on 01865 519800 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or ask for a needs assessment online. The needs assessment is free, and anyone can ask for one. The county council arranges adult social care for Banbury; Cherwell District Council deals with council tax. Kings Sutton, Middleton Cheney and Chacombe are in West Northamptonshire, so for someone living there, contact West Northamptonshire Council's adult social care team instead, on 0300 126 7000 (Monday to Friday, 9am to 5pm). Someone else can ask on your behalf, and a family carer can ask for their own carer's assessment through Carers Oxfordshire on 01235 424715.

Does the Horton in Banbury still have an A&E?

Yes. Oxford University Hospitals lists the Emergency Department at the Horton General Hospital on Oxford Road as open 24 hours a day, next to the main entrance off Hightown Road. The children's Emergency Department is at the John Radcliffe in Oxford. In a life-threatening emergency, call 999.

Is there a dementia day centre in Banbury?

Yes. Dementia Active, a local charity, runs a day centre at 7 Manor Park, Jugglers Close, from 11am to 3pm, Monday to Friday, with a three-course lunch; it can provide local transport in some cases (01295 408441). Banbury Community Support Service on Neithrop Avenue also welcomes people living with dementia on weekdays, mostly through Adult Social Care. Dementia Oxfordshire (01865 410 210) can help you choose.

Where can a carer in Banbury get support?

The Banbury Dementia and Alzheimer's Carers Support Group meets free on the second and fourth Friday of the month, 10.30am to noon, at the Waitrose Community Room on Southam Road. Carers Oxfordshire's CarersLine (01235 424715, weekdays 9am to 5pm) arranges carer's assessments with the county council. There is no charge for the assessment or for services provided to carers.

Do you provide live-in care in Banbury?

Yes. Day and Nightcare provides fully managed live-in care in Banbury and across Oxfordshire from £1,550 a week, with a free assessment. A trained carer lives in your home, supporting you through the day and close by at night, with our care team behind them.

Do you provide home care visits in Banbury?

Yes. We offer home care visits in Banbury and the surrounding villages, from one hour to several hours, for personal care, medication support, meals, companionship and getting up or going to bed. Please call 01865 715780 for our current prices.

Do you provide night care in Banbury?

Yes. We provide waking nights and sleep-in nights in Banbury, and 24-hour care with a day carer and a waking night carer working in shifts. Live-in care is another option: the carer lives in the home, rests at night and can help now and then.

Where do I claim a council tax discount in Banbury?

Council tax in Banbury is handled by Cherwell District Council. Someone with a severe mental impairment, which can include dementia, may be disregarded for council tax if they also get a qualifying disability benefit, which can mean a discount or a full exemption. See our guide to council tax discounts for care.

Sources and further information

- Oxfordshire County Council: Contact adult social and health care
- Oxfordshire County Council: Request a social care needs assessment
- Carers Oxfordshire: Contact
- Cherwell District Council: People who are not counted for council tax
- Cherwell District Council: Exemptions for occupied properties
- West Northamptonshire Council: Council Tax charges
- West Northamptonshire Council: Contact Adult Social Care
- Cherwell District Council: Disability relief
- Oxford University Hospitals: Horton General Hospital
- Oxford University Hospitals: Emergency Departments (A&E)
- Oxford University Hospitals: Leaving hospital

- Oxford Health NHS Foundation Trust: Minor Injury and First Aid Units
- Oxford Health NHS Foundation Trust: Memory services
- Katharine House Hospice: How to access our services
- Katharine House Hospice: Contact us
- Live Well Oxfordshire: Dementia Active Banbury
- Live Well Oxfordshire: Dementia Advice drop-in, Banbury
- Live Well Oxfordshire: Musical Memories, Banbury
- Live Well Oxfordshire: Banbury Dementia and Alzheimer's Carers Support Group
- Live Well Oxfordshire: Age UK information drop-in, Castle Quay, Banbury
- Live Well Oxfordshire: Age UK Oxfordshire Pepper Pot Lunch Club, Banbury
- Oxfordshire County Council: Community support service
- Oxfordshire County Council: Community Transport Directory (September 2026)
- Cherwell District Council: New minded-to decision for three new unitary councils (29 October 2026)
- NHS website: Getting a care needs assessment

Live-in care
From £1,550 a week

Home care visits
From one hour

Night care
Waking nights and sleep-ins

Assessment
Free, with no obligation

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/home-care/banbury/**
Local information checked 30 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.