WHO CARES? WE CARE.

About Day and Nightcare

We started in Oxford, caring for people across Oxfordshire, and now provide live-in care anywhere in England. Our belief is simple: care should be shaped around the person, their needs, their wishes and their home.



IN BRIEF

Day and Nightcare Live In Limited is a home care provider based at 9 Hollow Way, Cowley, Oxford OX4 2NA. We provide live-in care and 24-hour care with carers in shifts anywhere in England, and home care visits, waking nights and sleep-ins across Oxfordshire. We are registered with the Care Quality Commission and rated Good.

The person comes first

Everyone we support is an individual, with their own history, routines and wishes. It is their home, their care and their choice. We take time to listen, write a care plan around the person, and help them keep as much independence as they would like, always with dignity, privacy and respect.

The words around our sun-and-moon logo, *Who cares? We care*, sum up how we work. So does a line from our live-in brochure: *if you are happy, we are happy.*

What we stand for

- ✓ **Dignity and privacy** in every part of personal care.
- ✓ **Choice:** the right to make decisions about your own life and care.
- ✓ **Independence:** helping people reach, regain or keep the independence that matters to them.
- ✓ **Openness:** clear prices, honest advice and a written quote before care begins.
- ✓ **Care for everyone:** our care is open to all adults, whatever their background, beliefs or circumstances.

Experience across Oxfordshire

We have been caring for people in Oxfordshire since 2008. Since 2014 we have provided Discharge to Assess (D2A) care, and for several years we ran Oxfordshire's Urgent Response service. That experience of supporting people home from hospital, often at very short notice, shapes how we work today.

We are members of the Oxfordshire Association of Care Providers (OACP), and our Registered Manager has served as a director of the association.

Registered and accountable

We are registered with the Care Quality Commission (CQC), the independent regulator of health and social care in England. Our overall rating is **Good**, with Good in all five areas the CQC looks at: safe, effective, caring, responsive and well-led. The CQC published its report on 20 April 2018; you can read it on the CQC website (see sources).

Every carer has an enhanced DBS check, references and a thorough induction before they start, and keeps learning with us through one-to-one training, regular supervision and our online training portal, which offers a library of nearly 100 online care courses, almost all CPD-certified. Read how we train and support our carers.

Our live care monitoring system holds every task, every medication, assessments, care plans, carer notes and alerts. Carers record care in our care app as they give it, so the record is visible to our care team as it is entered. Our care team reviews records and alerts during office hours and follows up, and outside office hours the

on-call manager deals with urgent alerts, whether the concern is about the person we support or about the carer. With the agreement of the person receiving care, relatives can see care notes through our family app.

In families' words

> "It was such a relief to finally have a care team that I felt I had confidence to look after our much deserving nan."
>
> Family of a live-in care client

> "A big thank you to the team that cared for my mother. Since taking over her care you were all fantastic, finally we had found a team that were reliable and caring."
>
> Family of a live-in care client

> "Thank you so much for listening to our needs and swiftly putting measures in place. Please pass our gratitude on to his current carer and let her know what a fabulous job she is doing."
>
> Family of a live-in care client

Company details

Day and Nightcare Live In Limited, registered in England and Wales, company number 06765179. Registered office: The Old Dairy, 12 Stephen Road, Headington, Oxford OX3 9AY. Care office: 9 Hollow Way, Cowley, Oxford OX4 2NA. Telephone 01865 715780.

Sources and further information

- Care Quality Commission: our inspection report and rating (inspected 7 March 2018, report published 20 April 2018)

Care office

9 Hollow Way, Cowley, Oxford OX4 2NA

CQC rating

Good

Member of

Oxfordshire Association of Care Providers (OACP)

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/about/**

This PDF was made on 1 November 2026.

Information, not advice: please check anything important with the organisation named.